

COMMUNITY RESOURCE GUIDE FOR IMMIGRANT ANGELENOS



**Eric
Garcetti**
@MayorOfLA

Compiled by:
The Los Angeles Mayor's Office of Immigrant Affairs

TABLE OF CONTENTS

I.	BACKGROUND	3
II.	RELEVANT CITY AND STATE POLICIES	4
III.	LOS ANGELES JUSTICE FUND	7
IV.	LIBRARY AND SCHOOL RESOURCES	8
V.	FAMILYSOURCE CENTERS	12
VI.	YOUTHSOURCE CENTERS	16
VII.	HOUSING AND TENANT RIGHTS	19
VIII.	ACCESS TO HEALTHCARE	23
IX.	BUSINESS AND LICENSING	25
X.	KNOW YOUR RIGHTS	29
XI.	REFUGEES	33
XII.	LEGAL SERVICE PROVIDERS	35
XIII.	NOTARIO FRAUD	39
XIV.	SURVIVORS OF DOMESTIC VIOLENCE	42
XV.	IMPORTANT NUMBERS/HOTLINES	46

I. BACKGROUND

The Los Angeles Mayor's Office of Immigrant Affairs has compiled this resource guide to provide immigrant Angelenos with important information about relevant policies, programs, and services. This guide includes information and referrals to city, county, and state programs and services, as well as non-governmental resources. All programs and services in this guide are available to Angelenos, regardless of immigration status, unless indicated otherwise.

The information included in this guide does not constitute legal advice. If you have any legal questions, please use this resource guide as a resource and referral tool to consult with an attorney. Additionally, the inclusion of non-governmental entities in this guide is intended to provide information and does not constitute an endorsement of those groups.

“Los Angeles will continue to be a city that welcomes immigrants — no matter where you're from, who you love, or how you worship.” – Mayor Eric Garcetti

II. RELEVANT CITY AND STATE POLICIES

Executive Directive 20

On March 21, 2017, Mayor Eric Garcetti issued Executive Directive 20 to reaffirm his commitment to immigrant communities in Los Angeles. The policy orders the following:

- The Chief of Police will reaffirm and maintain Special Order 40, a policy enacted in 1979 that prohibits the Los Angeles Police Department (LAPD) officers from initiating police action to determine an individual's immigration status, and will not honor any Immigration and Customs Enforcement (ICE) detainer requests to hold individuals that are eligible for release without a warrant from a federal court.
- The LAPD and City employees will not cooperate or use City resources to assist with civil immigration enforcement.
- City employees will not grant federal immigration agents access to City facilities not open to the general public, unless legally required to do so.
- City facilities, services, and programs will be equally accessible to anyone, regardless of citizenship or immigration status, to the extent that the law permits.
- City employees will not collect the citizenship or immigration status of any individual, unless legally required to do so.
- General Managers or Heads of Department/Office will designate an Immigration Affairs Liaison for their respective departments who will work closely with the Office of Immigrant Affairs to advance the civic, social, and economic participation of immigrant Angelenos of any status.

LAPD Special Order 40

Special Order 40 is a Los Angeles Police Department (LAPD) policy, adopted in 1979, that restricts officers from initiating police action with the objective of discovering an individual's immigration status and prohibits officers from arresting an individual for the misdemeanor offense of improperly entering the United States. These restrictions are consistent with state and federal law.

Since the adoption of Special Order 40, the LAPD has enacted additional policies and procedures related to immigration enforcement.

- LAPD officers do not engage in civil immigration enforcement and are restricted from assisting ICE in civil immigration enforcement operations.
- LAPD personnel is restricted from asking about a person's civil immigration status except in limited circumstances such as providing victim services, investigating a criminal offense where a victim's status is relevant to prosecuting the offender (e.g., human trafficking, extortion, sexual exploitation), or when otherwise required by law.
- LAPD officers are restricted from asking the place of birth of victims, witnesses, or temporarily-detained individuals, unless it is necessary to investigate a specific criminal offense.
- The LAPD will not extend an arrestee's time in jail and detain the individual based on a civil detainer request from federal immigration officials.

The LAPD complies with state law and only allows ICE personnel to interview an arrestee at LAPD jail facilities when the arrestee consents to the interview, in writing, after having been advised of his or her rights set forth in California's TRUTH Act. ICE personnel are not present in

LAPD jail facilities to screen arrestees for immigration status and must make interview requests on an individual basis.

LAPD's policies comply fully with all federal, state, and local laws. The LAPD has an obligation to protect all Angelenos — regardless of immigration status — from crime and victimization. The full cooperation of victims and witnesses is necessary to ensure that criminals are held accountable in a court of law.

California Values Act (SB 54)

The California Values Act (SB 54) is a state law that went into effect on January 1, 2018. SB 54 imposes a restriction on the use of state and local resources for federal immigration enforcement and creates safe spaces at schools, health facilities, and courthouses.

California Truth Act (AB 2792)

The California Truth Act (AB 2792) is a state law that went into effect on January 1, 2017. Under AB 2792, ICE can only interview an individual in jail if the individual signs a consent form beforehand and agrees to the interview. Local law enforcement must provide you a copy of any "ICE hold" or "ICE notification request." They must also inform you – and your attorney, or a person that you choose – in writing if they are going to notify ICE when you will be released from jail. The law also requires annual public review and input on local dealings with ICE.

California Trust Act (AB 4)

The California Trust Act (AB 4) is a state law that went into effect on January 1, 2014. AB 4 limits local jails from wrongfully holding people for additional time after their release on state charges, solely for the purpose of turning them over to federal immigration authorities.

III. LOS ANGELES JUSTICE FUND

The Los Angeles Justice Fund (LAJF) is a public-private partnership between the City of Los Angeles, Los Angeles County, the Weingart Foundation, and the California Community Foundation (CCF) that aims to expand access to legal representation for individuals facing deportation. The fund supports the network of nonprofit legal service providers by helping hire additional attorneys and strengthening removal defense programs within organizations.

The agencies receiving support from the LAJF are: Asian Americans Advancing Justice – Los Angeles (Advancing Justice LA); Bet Tzedek; Central American Resource Center (CARECEN); Catholic Legal Immigration Network, Inc. (CLINIC); Coalition for Humane Immigrant Rights (CHIRLA); Esperanza Immigrant Rights Project, Catholic Charities of Los Angeles; Immigrant Defenders Law Center (ImmDef); Kids in Need of Defense, Inc. (KIND); Legal Aid Foundation of Los Angeles (LAFLA); Los Angeles LGBT Center; Loyola Immigrant Justice Clinic; OneJustice; Program for Torture Victims (PTV); Public Counsel; Southwestern Law School, Immigration Law Clinic ; USC Gould School of Law, Immigration Clinic; and Vera Institute of Justice, Center on Immigration and Justice.

Contact information for some of these agencies can be found on page 35.

IV. LIBRARY AND SCHOOL RESOURCES

Los Angeles Public Library (LAPL)

Through LAPL's **New Americans Centers**, individuals can make on-site appointments with immigration legal services partners who can answer questions on a range of topics, including:

- N-400 Application for Naturalization
- Lawful Permanent Resident (LPR) card renewals
- Temporary Protected Status (TPS)
- Deferred Action for Childhood Arrivals (DACA)
- Fee waiver applications
- Adjustment of status

All consultations are confidential and all library services are free.

New Americans Centers also offer workshops and other services on business start-ups, guardianship, workers' rights, tenants' rights, financial literacy, and more.

In addition, LAPL and U.S. Citizenship and Immigration Services (USCIS) established New Americans Welcome Stations (formerly known as Citizenship Corners) at each of the city's 73 libraries. Welcome Stations offer multilingual learning materials and resources to assist lawful permanent residents with the naturalization process; including citizenship and English learning language classes, assistance in preparing the naturalization application, and civics instruction for the exam.

Know Your Rights Red Cards are also available in 19 languages at all of the city's 73 libraries.

To find the nearest New Americans Center, to make an appointment, or for more information, visit LAPL's website at www.lapl.org/newamericans or call (213) 228-7390.

Education

Every child in the United States has the right to a public education, regardless of race, religion, sex, economic standing, ethnic background, or legal status.

Schools are trusted institutions that can provide safe spaces for families to access resources and information. They play a critical role in the well-being of immigrant families.

Los Angeles Unified School District (LAUSD) School Enrollment Placement and Assessment (S.E.P.A.) Centers

The mission of the S.E.P.A. Centers is to ensure that students are provided with all the services required to enroll in school and connect families with any additional support needed for academic, social, and emotional success.

All services are by appointment only. S.E.P.A. Centers offer assistance with the following:

- Assistance with school enrollment
- Enrollment in health insurance programs
- Mental health services (crisis counseling & agency referrals)
- Linkage to LAUSD and community resources
- Sport physicals
- School entry physical examination
- Immunizations and TB testing (for students/volunteers)
- Legal assistance resources

S.E.P.A. Center Locations

Los Angeles Location

1339 Angelina St., Los Angeles, CA 90026

Phone: (213) 482-3954

Office hours: 8:00am-4:30pm

San Fernando Valley Location

8015 Van Nuys Blvd., Panorama City, CA 91402

Phone: (818) 909-4545

Office hours: 7:30am-4:00pm

LAUSD Hotline: (213) 241-3840

For more information, visit:

<https://achieve.lausd.net/sepacenter#spn-content>.

Higher Education

State-funded benefits — such as in-state college tuition and state financial aid — are available in some states, regardless of immigration status. In California, individuals who meet certain requirements are eligible for in-state college tuition and state financial aid for college.

AB 540 California Nonresident Tuition Exemption

exempts certain students from paying nonresident tuition and allows them to apply for different types of California financial aid. To see a list of qualifications and download an application, please visit:

<https://www.csac.ca.gov/post/california-nonresident-tuition-exemption>.

California Community Colleges Promise Grant permits eligible California residents to have enrollment fees waived. To apply or download the application, please visit:

<https://www.cccapply.org/en/money/california-college-promise-grant>.

California Dream Act Application allows students interested in attending eligible California colleges, universities, and career education programs to apply for state financial aid. To see a list of qualifications and to apply, please visit: <https://dream.csac.ca.gov>.

California DREAM Loan Program provides eligible undocumented AB 540 undergraduates with the option to apply for loans to help cover the cost of attending University of California (UC) and California State University (CSU) schools. Under SB 354 the program is extended to graduate degree programs. To see program details, please visit: <https://admission.universityofcalifornia.edu/tuition-financial-aid/types-of-aid/dream-loan-program.html>.

For information and resources on the **Deferred Action for Childhood Arrivals (DACA)** program, please visit: <http://stepforward.lacity.org/daca>.

V. FAMILYSOURCE CENTERS, LOS ANGELES HOUSING + COMMUNITY INVESTMENT DEPARTMENT (HCIDLA)

FAMILYSOURCE CENTERS

The Los Angeles Housing + Community Investment Department (HCIDLA) houses the FamilySource Centers, a network of 16 community centers that deliver coordinated, outcome-driven services to city residents in areas of highest need. The FamilySource Centers are one-stop community centers that offer a host of social, educational, work, and family support services, including multi-benefit screening, pre-employment and employment support, youth education, and cultural after-school activities such as tutoring and college access activities.

To access services, you must provide proof of City of Los Angeles residency and income.

Services provided are free and include:

- Multi-benefit screening
- Information and referral
- Case management
- Financial education and coaching
- Credit building
- Income tax preparation
- Incentivized savings programs
- Adult education
- Computer literacy
- ESL classes
- Pre-employment and employment support
- Immigration services
- Parenting classes
- College corner
- Tutoring
- Mentoring
- Leadership training
- Art & cultural activities
- Civic engagement
- Child support referral

FamilySource Center Locations

BOYLE HEIGHTS

El Centro de Ayuda

2130 E. 1st St., Suite 110, Los Angeles, CA 90033

Phone: (323) 526-9301

EL SERENO/LINCOLN HEIGHTS

Barrio Action Youth & Family Center

4927 Huntington Dr., Los Angeles, CA 90032

Phone: (323) 221-0779

ECHO PARK/CYPRESS PARK

El Centro del Pueblo

1157 Lemoyne St., Los Angeles, CA 90026

Phone: (213) 483-6335

HOLLYWOOD

Volunteers of America Los Angeles

1075 N. Western Ave., #110, Los Angeles, CA 90038

Phone: (323) 364-8663

NORTH VALLEY

New Economics for Women

21400 Saticoy St., Canoga Park, CA 91304

Phone: (818) 887-3872

PACOIMA

El Nido Family Centers

13460 Van Nuys Blvd., Pacoima, CA 91331

Phone: (818) 896-7776

SOUTHEAST

All People's Community Center

822 E. 20th St., Los Angeles, CA 90011

Phone: (213) 747-6357

SOUTHEAST/WATTS

Watts Labor Community Action Committee

1212 E. 108th St., Los Angeles, CA 90059
Phone: (323) 357-6262

SOUTHWEST

El Nido Family Centers

4060 S. Figueroa St., Los Angeles, CA 90037
Phone: (323) 998-0093

SOUTHWEST/FLORENCE

The Children's Collective, Inc.

915 W. Manchester Ave., Los Angeles, CA 90044
Phone: (323) 789-4717

VAN NUYS

New Economics for Women

6946 Van Nuys Blvd., #220, Van Nuys, CA 91405
Phone: (818) 786-4098

WEST ADAMS

1736 Family Crisis Center

2116 Arlington Ave., Los Angeles, CA 90018
Phone: (323) 737-3900

WESTLAKE/PICO-UNION

Central City Neighborhood Partners

501 S. Bixel St., Los Angeles, CA 90017
Phone: (213) 482-8618

WEST LOS ANGELES

Latino Resources Organization

1645 Corinth Ave., #112, Los Angeles, CA 90025
Phone: (424) 293-8297

WILMINGTON/SAN PEDRO
Toberman Neighborhood Center
131 N. Grand Ave., San Pedro, CA 90731
Phone: (310) 832-1145 ext.106

WILSHIRE
P.F. Bresee Foundation
184 Bimini Pl., Los Angeles, CA 90004
Phone: (213) 387-2822

For more information, please visit:
<https://hcidla2.lacity.org/family-source-centers>.

VI. YOUTHSOURCE CENTERS, LOS ANGELES ECONOMIC & WORKFORCE DEVELOPMENT DEPARTMENT (EWDD)

YOUTHSOURCE CENTERS

The Los Angeles Economic & Workforce Development Department (EWDD) YouthSource program, is a city-wide program open to income-eligible people ages 16-24 who are residents of the City of Los Angeles.

Services provided are free and include:

- Work readiness
- Career exploration
- Job skills training
- Tutoring and computer training
- College prep and financial aid
- Mentoring and counseling

YouthSource Centers ask that you actively participate in their program for one year. Their trained and experienced representatives will help you discover what you need to get on the track to education and employment.

YouthSource Center Locations

CENTRAL LOS ANGELES/WESTLAKE Para Los Niños

234 S. Loma Dr., Los Angeles, CA 90026
Phone: (213) 413-1466

CENTRAL LOS ANGELES/DOWNTOWN Archdiocesan Youth Employment (AYE) Catholic Charities, Inc (CCLA)

501 S. Bixel St., Los Angeles, CA 90017
Phone: (213) 482-8618

NORTHEAST LOS ANGELES

Para Los Niños

3845 Selig Pl., Suite 150, Los Angeles, CA 90031
Phone: (323) 275-9309

BOYLE HEIGHTS TECHNOLOGY YOUTH CENTER
LA Youth Opportunity Movement, City of Los Angeles
Economic and Workforce Development Department

1600 E. 4th St., Los Angeles, CA 90033
Phone: (323) 526-5800

SAN PEDRO/HARBOR AREA

Pacific-Gateway

222 W. 6th St., Suite 410, San Pedro, CA 90731
Phone: (310) 732-5700

CRENSHAW

Brotherhood Crusade

4401 S. Crenshaw Blvd., Los Angeles, CA 90043
Phone: (323) 903-6926

SOUTH LOS ANGELES/LA SOUTHWEST COLLEGE

Archdiocesan Youth Employment (AYE)

Catholic Charities, Inc (CCLA)

1600 W. Imperial Hwy., Los Angeles, CA 90047
Career and Technical Education, Room 115
Phone: (323) 241-5016

SOUTH LOS ANGELES

Coalition for Responsible Community Development
(CRCD)

1006 E. 28th St., Los Angeles, CA 90011
Phone: (213) 743-6193

WATTS

Watts Labor Community Action Committee (WLCAC)

958 E. 108th St., Los Angeles, CA 90059

Phone: (323) 923-1434

WEST LOS ANGELES

UCLA Community Based Learning Program (CBL)

3415 S. Sepulveda Blvd., #130, Los Angeles, CA 90034

Phone: (310) 572-7680

SOUTHEAST LOS ANGELES/WATTS

LA Youth Opportunity Movement, City of Los Angeles

Economic and Workforce Development Department

1773 E. Century Blvd., Los Angeles, CA 90002

Phone: (323) 971-7640

PANORAMA CITY/SOUTH VALLEY

Goodwill Industries of Southern California

14565 Lanark St., Panorama City, CA 91402

Phone: (818) 782-2520

SUN VALLEY/NORTH VALLEY

El Proyecto del Barrio

9030 Laurel Canyon Blvd., Sun Valley, CA 91352

Phone: (818) 771-0184

SAN FERNANDO/NORTH VALLEY

El Proyecto del Barrio

11844 Glenoaks Blvd., San Fernando, CA 91340

Phone: (213) 264-1812

For more information, please visit www.ewddlacity.com or call (213) 744-7300. Dial 711 for Telecommunication Relay Service.

VII. HOUSING AND TENANT RIGHTS

Housing Discrimination Based on Your Immigration Status, Citizenship, or Primary Language is Unlawful.

It is illegal to discriminate in housing because of immigration status, citizenship, and primary language. It is also unlawful to discriminate based on national origin (including language use restrictions), race, color, religion, sex, sexual orientation, gender, gender identity, gender expression, physical/mental disability, military/veteran status, genetic information, whether or not you have children or are married, age, source of income, whether or not you are a student, or other characteristics protected by law.*

Here are a few examples of things landlords are prohibited from doing based solely on a person's immigration status:

- You cannot be evicted
- You cannot be denied housing for sale, rent, or lease
- You cannot be required to show extra forms of identification, such as a green card, passport, or Social Security card, to apply for housing

* Covered under the Unruh Civil Rights Act, which applies to most housing accommodations in California.

All Rental Units Must Be Fit to Live In, or Habitable

State and Federal law provide that renters must have the following:

- A working toilet, sink, and bathtub or shower, including hot and cold running water
- Gas and heating facilities in good working order
- Working smoke detectors
- Unbroken windows and doors
- Floors, stairways, and railings in good repair

Other housing rights under State law include:

- A right to a rent payment receipt
- A 24-hour, written notice if a landlord wants to enter your rental unit, unless it is an emergency
- A right to receive advance, written notice for a rent increase

If you believe you have experienced housing discrimination, you may seek legal assistance from the legal organizations listed below.

Organization with an emphasis on housing discrimination:

Housing Rights Center

Phone: (800) 477-5977

<http://www.housingrightscenter.org>

Services: General housing questions, tenant and landlord issues, housing discrimination, and housing counseling

Organizations with an emphasis on eviction defense and other housing matters:

BASTA, Inc.

Phone: (213) 736-5050

<https://www.basta.org>

Services: Summons, unlawful detainer complaint, or a notice of unlawful detainer, and filing answers to eviction lawsuits

Eviction Defense Network

Phone: (213) 537-5473

<https://edn.la/services/> or email askanattorney@edn.la

Services: Eviction protection, summons and complaint, representation in court, and post judgment motions

Housing Equality & Advocacy Resource Team

Phone: (323) 643-4430

<https://www.heartla.org/home-1>

Services: Support to keep you and your companion animal housed in a safe and healthy environment, and provides resources for tenant legal assistance

LA Center for Community Law and Action

Phone: (323) 538-2818

<https://www.laccla.org/about-us/>

Services: Organizes buildings and neighborhoods in Los Angeles County and provides free legal services

Inner City Law Center

Phone: (213) 891-2880

<https://www.innercitylaw.org>

Services: Promotes access to decent, safe and fully habitable housing for low-income tenants, immigrants, people who are living with HIV/AIDS, disabled individuals, and veterans

Legal Aid Foundation of Los Angeles

Phone: (808) 399-4529

<https://lafla.org/get-help/housing-homelessness/>

Services: Fights illegal harassment by landlords, challenges unfair termination from programs such as Section 8, and helps get tenants needed repairs made to their homes

Neighborhood Legal Services of Los Angeles County

Phone: (800) 433-6251

<https://www.nlsla.org/services/>

Services: Attorneys provide a range of services, from advice and counsel to individual representation and high-impact litigation

Public Counsel

Phone: (213) 385-2977

<http://www.publiccounsel.org/services>

Services: Evictions, government benefits, legal advice at walk-in clinic, tickets and warrants

City and County Housing Resources

The **Los Angeles Housing + Community Investment Department** (HCIDLA) offers Tenants' Rights and Rent Stabilization Workshops. To find the workshop schedule, visit: <https://hcidla2.lacity.org>.

Los Angeles Homeless Services Authority (LAHSA) coordinates supportive services and housing resources across Los Angeles County, To find support, visit: <https://www.lahsa.org/ces/regional-info>.

VIII. ACCESS TO HEALTH CARE

Below you will find information about health care programs available to Angelenos, regardless of immigration status.

My Health LA (MHLA) is a no-cost health care program for people who live in Los Angeles County. MHLA is available to individuals and families who do not have and cannot get health insurance, such as Full-Scope Medi-Cal.

For program details, visit:

<http://dhs.lacounty.gov/wps/portal/dhs/mhla> or call (844) 744-6452.

The **Department of Public Social Services (DPSS)** provides access to health care programs and services available to residents of Los Angeles County. These include programs for children and youth, pregnant women, families, seniors, persons with disabilities, and single adults, regardless of immigration status. For more information, visit: <http://dpss.lacounty.gov/wps/portal/dpss/main/programs-and-services/health-care/> or call (323) 420-2918.

The **Los Angeles County Department of Mental Health** provides services such as assessments, case management, crisis intervention, medication support, peer support, and other rehabilitative services.

To get help now, call the hotline: (800) 854-7771 (open 24/7) or text "LA" to 741741.

For a mental health provider directory, visit:

<https://dmh.lacounty.gov/pd/>.

The state of California has extended **Medi-Cal Coverage** to income-eligible undocumented adults who are under the age of 26. In addition, immigrants who are not lawfully present

may apply for medical coverage on behalf of their lawfully present family members, including their children. Those eligible can apply through Covered California. For more information, visit:

<https://www.dhcs.ca.gov/services/medi-cal/eligibility/Pages/Medi-CalFAQs2014b.aspx>.

To find your nearest Covered California enrollment office, visit:

<https://www.coveredca.com/apply/apply-in-person/> or call (800) 300-1506 (TTY: (888) 889-4500).

Community Health Centers are community-based and patient-directed organizations that deliver comprehensive, culturally competent, and high-quality primary health care services, regardless of your insurance status or ability to pay. For more information, visit:

<https://bphc.hrsa.gov/about/index.html> or call (877) 464-4772.

IX. BUSINESS AND LICENSING

There are resources available for immigrants and refugee Angelenos who want to start their own business or need assistance with their existing business.

In California, the **Immigrant Business Inclusion Act**, allows individuals to apply for a local business license without a Social Security Number. The following forms of identification are accepted:

- California driver's license
- California identification
- Individual Taxpayer Identification Number (ITIN)
- Municipal identification number

To apply for your business license with the County of Los Angeles, visit:

<https://lacounty.gov/starting-a-business-in-the-county/obtaining-a-business-license/>.

To register your business with the City of Los Angeles, visit:

<https://finance.lacity.org/business-registration-process>.

Under the **Professions and Vocations Act**, individuals can apply for a state professional license with an ITIN. Licensing boards under the State of California Department of Consumer Affairs are prohibited from denying someone a professional license (such as a license for cosmetologist, dental hygienist, social worker, or accountant) based on their immigration status.

To apply for state professional licenses, visit:

<https://www.dca.ca.gov/licensees/index.shtml>.

BUSINESSSOURCE CENTERS

The Los Angeles BusinessSource Centers provide startup ventures and current small business owners various cost effective tools to make their business a success. Through these tools, small businesses can grow and remain competitive within the City of Los Angeles.

Most services are provided at no cost to Los Angeles business owners and resident entrepreneurs.

BusinessSource services and programs include:

- One-on-one consulting
- Entrepreneur training program (ETP)
- Business courses
- Small business financing
- Tax incentives and credits
- Employee hiring/workforce development

BusinessSource Centers offer services in Spanish, Armenian, French, Korean, Mandarin, Russian, and Vietnamese.

BusinessSource Center Locations

MID-CITY

Pacific Asian Consortium in Employment (PACE)

2900 Crenshaw Blvd., Los Angeles, CA 90016

Phone: (323) 293-6284

EAST LOS ANGELES

Barrio Planners, Inc (BPI)

3530 E. 3rd Pl., Los Angeles, CA 90063

Phone: (323) 264-9020

HOLLYWOOD

Managed Career Solutions (MCS)

4311 Melrose Ave., Los Angeles, CA 90029

Phone: (323) 454-6115

CENTRAL/WEST LOS ANGELES

Pacific Asian Consortium in Employment (PACE)

1055 Wilshire Blvd., #900-B, Los Angeles, CA 90017

Phone: (213) 353-9400

SOUTH LOS ANGELES

**Vermont Slauson Economic Development Corporation
(VSEDC)**

6109 S. Western Ave., Los Angeles, CA 90047

Phone: (323) 789-4515

PACOIMA/NORTH VALLEY

Initiating Change in our Neighborhoods (ICON)

13269 Van Nuys Blvd., Pacoima, CA 91331

Phone: (818) 302-6114

PANORAMA CITY/SOUTH VALLEY

Initiating Change in our Neighborhoods (ICON)

8248 Van Nuys Blvd., Panorama City, CA 91402

Phone: (818) 797-9396

RESEDA/WEST VALLEY

Managed Career Solutions (MCS)

18645 Sherman Way, Suite 114, Reseda, CA 91335

Phone: (747) 265-6201

SAN PEDRO

Managed Career Solutions (MCS)

222 W. 6th St., #320, San Pedro, CA 90731

Phone: (310) 221-0644

For more information, visit:
<https://ewddlacity.com/index.php/local-business/businesssource-centers> or call (213) 744-7300. Dial 711 for
Telecommunication Relay Service.

X. KNOW YOUR RIGHTS

The United States Constitution guarantees certain rights to every person living in the United States — whether immigrant or native-born, documented or undocumented. It is important to know and assert your rights.

You Have the Right to Remain Silent

You can plead the 5th Amendment and choose not to speak. You don't have to answer any questions or disclose any information regarding your immigration status, where you were born, or how you entered the United States. Anything you say to federal immigration enforcement officials can be used against you.

You Have the Right to Not Open the Door

In your home or car, you are encouraged to look through a window or peephole and ask ICE to identify themselves without opening the door. ICE agents may falsely identify themselves as police officers. They are not allowed to enter your home or car, unless you invite them in by opening the door or they have a judicial warrant signed by a judge. You may ask them to hold the warrant up against your car or home window or slide it through a thin opening. To ensure the validity of the warrant, make sure that it includes your correct name, address, that it is issued by a court, and signed by a federal judge.

You Have the Right to Speak to a Lawyer When Questioned/Detained by ICE

You may have a lawyer by your side if ICE or other law enforcement officers begin to question you. If you are detained by ICE, you have the right to speak with a lawyer. You may also have the right to a court hearing and to have a

judge review your case. Make sure to have a trustworthy lawyer on hand to help explore all of your options when fighting your case. You may be eligible for bond or immigration relief that you are not aware of.

You Have the Right to Speak to a Lawyer Before Signing Documents

If asked to sign documents by an immigration officer, ask to speak to a lawyer. If the officer insists that you sign, repeat your request to speak with a lawyer. The language used in legal documents may be confusing or hard to understand — you have the right not to sign any document if you are uncertain about what it means.

You Have the Right to Record All Information

If possible, and safe to do so, take pictures and record any encounters with federal immigration enforcement officials. Try to take note of all names, badge numbers, time, location, and exactly what happened. You can use this information in your legal defense.

You Have Rights in Private Spaces

ICE is not allowed in private spaces — such as your home or a doctor's office — without permission or a judicial warrant signed by a judge. Individuals are able to deny ICE permission to enter these private areas if they don't have a judicial warrant.

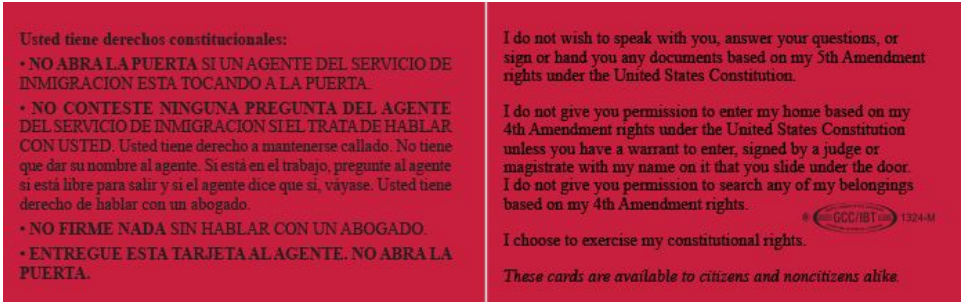
You Have Rights in Your Workplace

ICE officers need a judicial warrant or permission from the owner or manager to enter private areas of your workplace — whether it's a factory, a store, or other work environment. While officers have the right to ask questions regarding your immigration status, you have the right to remain silent and do not have to answer questions. Your constitutional rights still apply here and can be asserted. If you are part of a

labor union, there may be language in your union contract that grants you additional protection.

Red Cards

Partner organizations have created Red Cards to help our communities assert their constitutional rights in encounters with federal immigration officials.



When interrogated by federal immigration officials, you have the right to remain silent. Hand the Red Card to the officer and remember that you have the right not to answer any questions. If you are inside your home or car, show the card through the window or slide it through a thin opening.

If you are in a public space, ask the official if you are free to leave. If the official says yes, leave calmly.

Organizations and individuals may print these cards, which are available in several different languages, by visiting www.ilrc.org/red-cards.

Make a Plan

It's important to always have a plan and prepare for any possible situation. Please consider taking the following steps:

- Memorize all important phone numbers in case you or a loved one is detained. The numbers of parents, friends, close relatives, and an immigration attorney should all be memorized in case of an emergency.
- Identify someone you can trust to take on the responsibility of taking care of your children in case of an emergency. List the person as an emergency contact at your child's school.
- If you are responsible for taking care of children or elders, try to have alternate caregivers available in case you are detained.
 - Partner organizations can help complete Caregiver Affidavits, GC-211 forms, and other documents to give legal guardianship to individuals that you and your family trust to take care of your children. Please refer to page 35 for a list of organizations.
- Try to keep important legal documents — including immigration documents and birth certificates — in a safe, accessible place for family members to have in case of an emergency.
- Tell your relatives and friends where to find you in case you are detained. Ask them to search using your name, birth date, and country of origin in the ICE detainee locator:
<https://locator.ice.gov/odls/#/index>.

XI. REFUGEES

Los Angeles is home to a number of organizations supporting refugees, asylees, and asylum seekers to integrate into our city. If you are in need of assistance or support, please reach out to the organizations below.

Interfaith Refugee and Immigration Service (IRIS)

3621 Brunswick Ave., Los Angeles, CA 90039

Phone: (323) 667-0489

<http://iris.ladiocese.org/>

Services: Direct support with refugee resettlement, employment, and immigration legal services

International Rescue Committee - Los Angeles

625 N. Maryland Ave., Glendale, CA 91206

Phone: (818) 550-6220

<https://www.rescue.org/>

Services: Supports refugees with resettlement, economic empowerment, community integration, and low-cost immigration legal assistance

Catholic Charities of Los Angeles

1530 James M. Wood Blvd., Los Angeles, CA 90015

Phone: (213) 251-3411

<http://catholiccharitiesla.org/>

Services: Provides a range of direct services to immigrants and refugees, including resettlement assistance and immigration consultations

Program for Torture Victims (PTV)

3550 Wilshire Blvd., Suite 1906, Los Angeles, CA 90010

Phone: (213) 384-4788

<http://ptvla.org/>

Services: Provides critical assistance to refugees such as abuse rehabilitation in an integrated and comprehensive approach that encompasses a full spectrum of needs

International Institute of Los Angeles

3845 Selig Pl., Los Angeles, CA 90031

Phone: (323) 224-3800

<https://www.iilosangeles.org>

Services: Provides childcare, senior services, transportation, immigration legal services, nutrition services, and employment services

XII LEGAL SERVICES PROVIDERS

Our partner organizations and legal services providers are available to offer important resources, services, and information to immigrant communities throughout the city.

Asian Americans Advancing Justice - LA*

1145 Wilshire Blvd., Los Angeles, CA 90017

Phone: (213) 977-7500

<http://advancingjustice-la.org/>

Languages: English, Cambodian (Khmer), Chinese (Mandarin and Cantonese), Filipino (Tagalog), Korean, Thai, Vietnamese, and other

Services: Initial Consultation, Family Based Petitions, Citizenship

Bet Tzedek*

3250 Wilshire Blvd., #1300, Los Angeles, CA 90010

Phone: (323) 939-0506

<http://www.bettzedek.org/>

Languages: English, Spanish, and other translation support available via third party language services

Services: Elder Law and Dependent-Adult Services, Special Immigrant Juvenile Status (SIJS), Holocaust Survivor Services, Employment Rights, Kinship Care, Housing/Homelessness Prevention, Government Benefits, Transgender Rights, Small Claims, Small Business Development

Central American Resource Center (CARECEN)*

2845 W. 7th St., Los Angeles, CA 90005

Phone: (213) 385-7800

http://www.carecen-la.org/legal_services

Languages: English and Spanish

Services: Initial Consultation, Family Based Petitions, Citizenship, U-Visa, VAWA, TPS Renewal, NACARA, Unaccompanied Minors (UAC), Adjustment of Status, DACA, Deportation Defense

Coalition for Humane Immigrant Rights of Los Angeles (CHIRLA)*

2533 W. 3rd St., Los Angeles, CA 90057

Phone: (213) 353-1333

<http://www.chirla.org/>

Languages: English and Spanish

Services: Initial Consultation, DACA, Family Based Petitions, Citizenship, Deportation Defense, U-Visa

Immigration Center for Women and Children (ICWC)

634 S. Spring St., Suite 727, Los Angeles, CA 90014

Phone: (213) 614-1165

<http://icwclaw.org/>

Languages: English and Spanish

Services: Initial Consultation, U-Visa, VAWA, Special Immigrant Juvenile Status (SIJS), DACA, T-Visa

Immigrant Defenders Law Center (ImmDef)*

634 S. Spring St., 10th Floor, Los Angeles, CA 90014

Phone: (213) 634-0999

<https://www.immdef.org>

Languages: English and Spanish

Services: Unaccompanied Minors (UAC), Asylum, Removal Hearings, Special Immigrant Juvenile Status (SIJS), T-Visa, U-Visa, Legal Representation

Kids in Need of Defense, Inc. (KIND)*

801 S. Grand Ave., Suite 550, Los Angeles, CA 90017

Phone: (213) 896-2515

<https://supportkind.org/our-work/legal-services-2/>

Languages: English and Spanish

Services: Adjustment of Status, Asylum Applications, Removal Hearings, Special Immigrant Juvenile Status (SIJS), T-Visa, U-Visa

LACBA Immigration Legal Assistance Project

300 N. Los Angeles St., Room 3107, Los Angeles, CA
90012

Phone: (213) 485-1873

<https://www.lacba.org/give-back/immigration-legal-assistance-project/frequently-asked-questions>

Languages: English and Spanish

Services: Adjustment of Status, Family Petitions, Conditional Residency, Naturalizations, Lost Green Cards, Travel Permits, Translations of Spanish Language Documents, Visa Packets, Affidavits of Support

Legal Aid Foundation of Los Angeles (LAFLA)*

5228 Whittier Blvd., Los Angeles, CA 90022

7000 S. Broadway, Los Angeles, CA 90003

1550 W. 8th St., Los Angeles, CA 90017

Phone: (800) 399-4529

<https://lafla.org/get-help/immigration/>

Languages: Spanish, Mandarin, Japanese, Korean, Cambodian, and Vietnamese

Services: Asylum, Citizenship, Family Based Petitions, Removal Defense, Adjustment of Status

Los Angeles Center for Law and Justice

5301 Whittier Blvd., 4th Floor, Los Angeles, CA 90022

Phone: (323) 980-3500

<https://www.laclj.org/services/immigration/>

Languages: English and Spanish

Services: DACA, U-Visa, T-Visa, Special Immigrant Juvenile Status (SIJS), VAWA, Adjustment of Status

Loyola Immigrant Justice Clinic*

Founders Hall, 919 Albany St., Los Angeles, CA 90017

Phone: (213) 252-7409

<https://www.lls.edu/academics/experientiallearning/clinics/loyolaimmigrantjusticeclinic/>

Languages: English and Spanish

Services: Legal Representation, Citizenship, and more

Public Counsel*

610 South Ardmore Ave., Los Angeles, CA 90005

Phone: (213) 385-2977 ext. 600

<http://www.publiccounsel.org/services>

Languages: English and Spanish

Services: DACA, Asylum, U-Visa, T-Visa, Special Immigrant Juvenile Status (SIJS)

Southwestern Law School, Immigration Law Clinic*

3050 Wilshire Blvd., Los Angeles, CA 90010

Phone: (213) 738-5574

<https://www.swlaw.edu/experiential-learning/clinical-programs/immigration-law-clinic>

Languages: English and Spanish

Services: Legal Representation, Special Immigrant Juvenile Status (SIJS), VAWA, U-Visa

*Denotes Los Angeles Justice Fund Partner

XIII. NOTARIO FRAUD

Notario fraud refers to immigration legal services-related scams by **non-attorneys** who falsely claim that they are qualified to give legal advice on the topic of immigration. Individuals who are involved in these scams are sometimes known as *notarios públicos* in Spanish-speaking communities, immigration "brokers," immigration "consultants," or "accountants" providing immigration assistance. Notario fraud can lead to missed deadlines, false forms, and incorrect claims on legal forms, among other issues, that can jeopardize the immigration status of an individual, potentially resulting in criminal liability and deportation.

Immigration legal services fraud, more broadly, can also be committed by attorneys.

Preventing Notario Fraud

Only licensed attorneys and individuals accredited by the U.S. Department of Justice (DOJ) or organizations recognized by the DOJ are legally able to assist you with your immigration case. DOJ accredited representatives and recognized organizations are qualified to represent their clients before the Board of Immigration Appeals just like an attorney would.

To prevent committing a crime and/or jeopardizing your immigration status, make sure to reach out to a trusted, accredited immigration attorney, representative, or organization. See page 35 for more information about trusted non-profit organizations that provide immigration legal services to Angelenos.

To confirm that your immigration attorney is an accredited practicing attorney in the State of California and to review their disciplinary records, visit the California State Bar website at:

<http://members.calbar.ca.gov/fal/membersearch/quicksearch>

To confirm that your immigration legal services provider is a DOJ accredited representative or recognized organization, visit the DOJ - Executive Office for Immigration Review website at:

<https://www.justice.gov/eoir/recognition-accreditation-roster-reports>.

Tips for avoiding becoming the victim of immigration legal services fraud:

- Do not pay for federal government application forms – forms are free and can be downloaded online at: www.uscis.gov/forms
- Do not give original documents – you should give copies instead
- Do not sign any blank or incomplete forms, or documents that you do not fully understand
- Ask for a written agreement or confirmation that describes the services to be provided and is signed by the provider – read the agreement before signing it, and keep a signed copy for your records
- Get copies of documents prepared for you and anything you sign
- Ask for a written receipt that includes the name and address of the provider

If you feel you have been a victim of immigration legal services fraud, file a report with:

Los Angeles City Attorney's Office
Consumer Protection Unit: (213) 978-8040

Los Angeles District Attorney's Office
Consumer Protection Division: (213) 580-3273

**Los Angeles County Department of Consumer and
Business Affairs**

Toll Free Hotline: (800) 593-8222

State Bar of California

To report an attorney licensed in the State of California

Attorney Complaint Hotline: (800) 843-9053

State of California Department of Justice

Office of Immigrant Assistance: (888) 587-0557

Federal Trade Commission

Toll Free Hotline: (877) 382-4357

XIV. SURVIVORS OF DOMESTIC VIOLENCE

If you are in immediate danger, call 911.

Domestic Abuse Response Team (D.A.R.T.)

The Domestic Abuse Response Teams (D.A.R.T.) are multidisciplinary crisis response teams that pair trauma-informed social services providers/domestic violence survivor advocates with specially trained Los Angeles Police Department (LAPD) D.A.R.T. officers to respond to 911 emergency call incidents of domestic violence. All 21 divisions of the LAPD have a D.A.R.T. program. With victim consent, each D.A.R.T. team directly connects survivors of domestic violence to the network of service providers that are prepared to offer an array of confidential crisis intervention and prevention efforts for survivors and their family members.

The D.A.R.T. program provides free services to all domestic violence survivors, regardless of race, ethnicity, religion, socio-economic status, gender, sexual orientation, national origin, or immigration status.

For 24/7 immediate support or information on domestic violence, call the **National Domestic Violence Hotline**: (800) 799-7233 (Spanish Available) or chat online at: <http://www.thehotline.org>.

For additional resources, please visit: <http://nodvla.org/get-help/resources/>.

Sexual Assault Response Team (S.A.R.T.)

The Sexual Assault Response Team (S.A.R.T.) program is a survivor-sensitive program designed as a multi-disciplinary approach to 911 emergency calls reporting a crime specific

to rape or sexual assault. S.A.R.T. consists of a specially trained nurse examiner, a highly trained law enforcement officer, and a counselor-advocate who accompanies the sexual assault survivor.

S.A.R.T Partners and Survivor Services Providers

1736 Family Crisis Center

2116 Arlington Ave., Suite 200, Los Angeles, CA 90018

Phone: (323) 737-3900

24/7 Hotlines: (213) 745-6434, (562) 488-7652, (310)
370-5902, (310) 379-3620

<http://www.1736familycrisiscenter.org>

Casa de la Familia (CDLF Counseling)

3350 Wilshire Blvd., Suite 670, Los Angeles, CA 90010

Phone: (213) 384-7660

24/7 Hotline: (213) 413-7777

General Email: info@casadelafamilia.org

<https://casadelafamilia.org>

**Center for the Pacific Asian Family (CPAF)
(Rape Crisis Center)**

3424 Wilshire Blvd., Suite 1000, Los Angeles, CA 90010

Phone: (323) 653-4045

24/7 Hotline: (800) 339-3940

General Email: contact@cpaf.info

<https://nurturingchange.org>

Children's Institute, Inc.

2121 W. Temple St., Los Angeles, CA 90026

Phone: (213) 260-7600

General Email: help@childrensinstitute.org

<https://www.childrensinstitute.org>

Little Tokyo Service Center

231 E. 3rd St., #G106, Los Angeles, CA 90013
Hotline: (800) 645-5341
<https://www.ltsc.org/>

NISWA Association

25830 S. Western Ave., Harbor City, CA 90710
Hotline: (310) 748-9086
<http://niswainc.org/>

Peace Over Violence (DART & Rape Crisis Center)

1015 Wilshire Blvd., Suite 200, Los Angeles, CA 90017
24/7 Hotlines: (213) 626-3393, (310) 392-8381, (626)
793-3385, Off Limits Sexual Harassment Campaign: (844)
633-5464
General email: info@peaceoverviolence.org
<https://www.peaceoverviolence.org>

Project: Peacemakers, Inc.

1826 W. 54th St., Los Angeles, CA 90062
Phone: (323) 291-2525
<https://www.projectpeacemakersinc.org>

SAHARA

24/7 Hotline: (888) 724-2722
<http://www.saharacares.org/>

**Strength United - Family Justice Center
(DART & Rape Crisis Center)**

14651 Oxnard St., Van Nuys, CA 91411
Phone: (818) 787-9700
24/7 Hotline: (818) 886-0453

For a full list of all **LA County Rape Crisis Centers**, please
visit:
<http://nodvla.org/what-is-domestic-violence/rape-sexual-assault/>.

XV. IMPORTANT NUMBERS AND HOTLINES

Report Hate Crimes

American-Arab Anti-Discrimination Committee (ADC)

Phone: (202) 244-2990

<https://www.adc.org>

Anti-Defamation League (ADL)

Phone: (310) 446-8000

<https://www.adl.org>

Civil Rights Organizations

American Civil Liberties Union (ACLU) of Southern California

Phone: (213) 977-9500

<https://www.aclusocal.org>

Mexican American Legal Defense & Educational Fund (MALDEF)

Phone: (213) 629-2512

<https://www.maldef.org>

UnidosUS

Phone: (213) 489-3428

<https://www.unidosus.org>

Los Angeles LGBT Center

English Toll-Free Hotline: (800) 373-2227

Spanish Toll Free Hotline: (877) 963-4666

<https://lalgbtcenter.org>

Report an Immigration Raid

Los Angeles County Rapid Response Network

Hotline: (888) 624-4752

Koreatown Rapid Response Network

Hotline: (323) 894-1504

Boyle Heights Rapid Response Network

Hotline: (323) 922-5644

Crisis Hotlines

National Suicide Prevention Lifeline

Hotline: (800) 273-TALK (8255)

<http://www.suicidepreventionlifeline.org/>

**Substance Abuse and Mental Health Services
Administration's National Helpline**

Hotline: (800) 662-HELP (4357)

<http://www.samhsa.gov/find-help/national-helpline>

Veterans Crisis Line

Hotline: (800) 273-8255 and press 1, or text 838255

<https://www.veteranscrisisline.net/>

FOR MORE INFORMATION

To learn more about Mayor Eric Garcetti's work on behalf of immigrant Angelenos, please visit:

<https://www.lamayor.org/Immigration>. You can also find the digital version of this Guide in several languages on the website.

To learn more about Mayor Garcetti's Office of Immigrant Affairs, please visit **Step Forward LA** at <http://stepforward.lacity.org/>. This website offers resources for immigrants and refugees, as well as the opportunity to join our office's newsletter.

If you have any questions, please contact the Los Angeles Mayor's Office of Immigrant Affairs at mayor.immigrantaffairs@lacity.org.

MESSAGE TO OUR PARTNERS

We would like to thank all of our partners for providing our City with important resources, services, and information. Through continued collaboration, we will make sure that Los Angeles continues to be a city that welcomes immigrants and supports their integration into our communities.

-Mayor's Office of Immigrant Affairs