

# COMMUNITY RESOURCE GUIDE FOR IMMIGRANT ANGELENOS



**Eric  
Garcetti**  
#lamayor

Compiled by:  
The Los Angeles Mayor's Office of Immigrant Affairs

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## I. BACKGROUND

The Los Angeles Mayor's Office of Immigrant Affairs has compiled this resource guide to provide Angelenos with important information about immigration-related support and assistance that is available to them in a variety of settings. We hope that this guide proves useful to immigrants, their families, and their advocates in the greater Los Angeles area.

While we have gathered information from trusted community partners and immigration law experts, we cannot guarantee that the information contained in this guide is completely accurate. We therefore urge those readers who have legal questions to use this guide as a resource, but to consult with a licensed, experienced, and competent attorney before taking any action that may affect their particular situation.

**“Los Angeles will continue to be a city that welcomes immigrants — no matter where you’re from, who you love, or how you worship.” – Mayor Eric Garcetti**

## II. CITY OF LOS ANGELES AND LAPD

### **Executive Directive 20**

On March 21, 2017, Mayor Eric Garcetti issued Executive Directive 20 to reaffirm his commitment to immigrant communities in Los Angeles. The policy orders the following:

- The Chief of Police will reaffirm and maintain Special Order 40, a policy enacted in 1979 that prohibits LAPD officers from initiating police action to determine an individual's immigration status.
- The Police Department will not honor any ICE detainer requests to hold individuals that are eligible for release without a warrant from a federal court.
- The Police Department and City employees will not cooperate or use City resources to assist with civil immigration enforcement.
- City employees will not grant federal immigration agents access to City facilities not open to the general public, unless legally required to do so.
- City facilities, services, and programs will be equally accessible to anyone regardless of citizenship or immigration status to the extent that the law permits.
- City employees will not collect the citizenship or immigration status of any individual unless legally required to do so.
- General Managers or Head of Department/Office will designate an Immigration Affairs Liaison for their respective departments who will work closely with the Office of Immigrant Affairs to advance the civic, social, and economic participation of immigrant Angelenos of any status.

## **Special Order 40**

Special Order 40 is a Los Angeles Police Department (LAPD) policy, adopted in 1979, that restricts officers from initiating police action with the objective of discovering an individual's immigration status and prohibits officers from arresting an individual for the misdemeanor offense of improperly entering the United States in violation of 8 U.S.C. § 1325. These restrictions are consistent with state and federal law.

Since the adoption of Special Order 40, the LAPD has enacted additional policies and procedures related to immigration enforcement. LAPD officers do not engage in civil immigration enforcement and are restricted from assisting Immigration and Customs Enforcement (ICE) in civil immigration enforcement operations. LAPD personnel are also restricted from asking about a person's civil immigration status except in limited circumstances such as providing victim services, investigating a criminal offense where a victim's status is relevant to prosecuting the offender (e.g., human trafficking, extortion, sexual exploitation), or when otherwise required by law. LAPD officers are also restricted from asking the place of birth of victims, witnesses, or temporarily-detained individuals unless necessary to investigate a specific criminal offense.

The LAPD's policies do not restrict officers from lawfully detaining, questioning, or arresting an individual for committing a local, state, or federal crime unrelated to a civil immigration offense. If a criminal arrest warrant has been issued by a federal judge for an immigration-related criminal offense, such as 8 U.S.C. § 1325 (Improper Entry) or 8 U.S.C. § 1326 (Illegal Re-entry), LAPD officers will comply with the

court order and arrest the suspect pursuant to the criminal arrest warrant. Once the suspect is taken into custody, the suspect will be transferred to federal authorities and appear before a federal judge.

In limited circumstances, LAPD officers may detain an individual when there is reasonable suspicion that the individual committed a felony crime by illegally re-entering the U.S. with a prior aggravated felony conviction in violation of 8 U.S.C. § 1326(a), (b)(2) (Illegal Re-entry after Conviction of an Aggravated Felony). If the prior conviction is a “serious or violent felony” as defined by state law, and officers obtain approval by the Department Immigration Liaison Officer, officers may notify criminal investigators from ICE, arrest the individual based on probable cause, and transfer custody of the individual to federal authorities.

The LAPD will not extend an arrestee’s time in jail and detain the individual based on a civil detainer request from federal immigration officials. Federal courts have ruled that detaining an individual without a probable cause determination by a neutral magistrate is a violation of the Fourth Amendment of the U.S. Constitution.

The LAPD complies with state law and only allows ICE personnel to interview an arrestee if the arrestee has agreed to be interviewed after being read the rights set forth in California’s TRUTH Act. If the arrestee does not affirmatively consent to the interview by signing a consent form, the arrestee shall not be made available for an ICE interview. Arrestees may consult with and require that an attorney be present during their

interviews with ICE personnel. ICE agents are not permitted in LAPD holding facilities except as provided under California or federal law.

The LAPD has an obligation to protect all Angelenos — regardless of immigration status — from crime and victimization. The full cooperation of victims and witnesses is necessary to ensure that criminals are held accountable in a court of law.

### **California Values Act (SB 54)**

The California Values Act (SB 54) is a state law that went into effect on January 1, 2018. SB 54 established restrictions and guidelines on how law enforcement agencies throughout California may participate in actions related to immigration enforcement. State and local law enforcement agencies, including school security officers, are barred from using staff and other resources to participate in immigration enforcement unless a federal warrant has been issued or certain other exceptions apply.

LAPD's policies comply fully with the California Values Act and all other federal, state, and local laws.

### III. LOS ANGELES JUSTICE FUND

The Los Angeles Justice Fund (LAJF) is a public-private partnership between Los Angeles County, the City of Los Angeles, the Weingart Foundation, and the California Community Foundation (CCF) that aims to expand access to legal representation for individuals facing deportation or immigration detention. The fund will support the network of nonprofit legal service providers by helping hire additional attorneys and strengthening removal defense programs within organizations.

The agencies receiving support from the LAJF are Asian Americans Advancing Justice—Los Angeles (AAAJ-LA), Bet Tzedek, Central American Resource Center (CARECEN), Coalition for Humane Immigrant Rights (CHIRLA), Esperanza Immigrant Rights Project – Catholic Charities of Los Angeles, Immigrant Defenders Law Center, Kids in Need of Defense, Inc. (KIND), Legal Aid Foundation of Los Angeles (LAFLA), Los Angeles LGBT Center, Loyola Immigrant Justice Legal Clinic (LIJC), National Day Laborer Organizing Network (NDLON), One Justice, Program for Torture Victims (PTV), Public Counsel, Southwestern Law School, Immigration Law Clinic (ILC), USC Gould School of Law, Immigration Clinic, and Vera Institute of Justice, Center on Immigration and Justice.

The contact information for the agencies can be found on page 14.

## IV. LIBRARY AND SCHOOL RESOURCES

Libraries and schools are trusted institutions that can provide safe spaces for families to access resources and information. They can play a critical role in the well-being of immigrant families. Here are some things that libraries and schools can do to help the community:

- **Right to Education:** Students and families should be informed that every child in the U.S. has the right to public education regardless of race, religion, sex, economic standing, ethnic background, or legal status.
- **Encourage Families to Seek Information:** Immigrant families are sometimes “mixed status” — meaning that one or more people in the family may be U.S. citizens, hold a green card, or have other forms of legal status. If eligible, undocumented individuals within the family can benefit from forms of immigration relief. Families can get screened for possible forms of immigration relief to see if help is available to them. Our partners at **Asian Americans Advancing Justice- LA** provide **FREE** immigration relief screenings.
  - When encouraging families to seek legal help, make sure to inform them of the possibility of immigration scam, or “notario fraud.” As outlined in the following section, public notaries and other false attorneys tend to prey on the immigrant community for profit. Make sure to do your research beforehand.
  - Visit our **Step Forward LA** website at <http://stepforward.lacity.org/> for a calendar on upcoming workshops and trainings that are open to the public. Families are able to obtain more information and legal help from licensed representatives and attorneys at some of these clinics/workshops.

- Visit the Los Angeles Public Library at one of 73 locations or the website at [www.lapl.org/citizenship](http://www.lapl.org/citizenship) to find information about Know Your Rights, your application for citizenship, upcoming citizenship programs, citizenship community organizations, and test preparation materials for naturalization.
- **Host Community Events:** Our partners are ready to help you serve your community by hosting workshops and trainings at your branch library or on your campus. You may reach out to any of our partners, who are also part of the Ready California collaborative <http://ready-california.org>, for assistance in doing so.
- **Make Resources Available:** There are many resources available at your disposal to keep the community informed. Our partners have published helpful flyers, brochures, cards, and other important documents for community distribution. This toolkit was compiled with the purpose of being distributed to the community.

## Los Angeles Public Library (LAPL)

LAPL has recently launched **New Americans Centers**, currently in six locations: Central Library, Pacoima, Junipero Serra, Pio Pico Koreatown, Benjamin Franklin and Wilmington branches.

Residents can make on-site appointments in New Americans Centers with immigration trained and Department of Justice (DOJ)-accredited library staff and immigration service partners who can answer highly technical questions on a range of topics, including adjustment of status, and application assistance of:

- N-400 Application for Naturalization
- Legal Permanent Resident (LPR) card renewals
- Temporary Protected Status (TPS)
- Deferred Action for Childhood Arrivals (DACA)
- Fee waiver completions

Appointments can also be made in New Americans Centers about business start-ups, Workers' Rights, Tenants' Rights, Financial Literacy, and more.

LAPL and U.S. Citizenship and Immigration Services (USCIS) establish each of the city's 73 libraries as neighborhood citizenship information centers by offering:

- Library personnel trained on the naturalization process and resource materials provided by USCIS;
- Citizenship Welcome Stations with multilingual learning materials and resources to assist legal permanent residents with the naturalization process;
- A wide range of programs including citizenship and English learning language classes, assistance in preparing the naturalization application, and civics instruction for the exam.

The Immigrant Legal Resource Center's Know Your Rights RED CARD is available at each of the city's 73 library locations in 19 languages. The Library also has informational booklets available in branches about Assembly Bill (AB) 60 California Driver's License program.

To make an appointment or for more information, visit LAPL's website at [www.lapl.org/newamericans](http://www.lapl.org/newamericans) or call (213) 228-7390.

## Los Angeles Unified School District (LAUSD)

### School Enrollment Placement and Assessment (S.E.P.A.) Center

The mission of the S.E.P.A. Center is to ensure that students are provided with all services required to enroll in school and connect family with additional supports needed for academic, social and emotional success.

S.E.P.A. Centers offer assistance with the following services:

- School Enrollment
- Immunizations and TB Testing
- Mental Health and Social Service Referrals
- Physicals/ Sport Physicals
- Nutrition Education
- Health Insurance Enrollment (CHAMP)
- Legal Assistance
- Referrals

**Address:** [1339 Angelina Street, Los Angeles, CA 90026](#)

**Hours of Operation:** Monday- Friday  
8:00 am- 4:30 pm

**To schedule an appointment call: (213) 482-3954.**  
**Appointment/ Walk-in Immunizations (last walk-in at 2 p.m.)**

LAUSD has established a hotline for students and families who have questions and concerns regarding immigrant related matters. As an additional support, LAUSD has also opened six temporary **Centers for Education and Immigration Resources** sites that offer information, emotional support, and referrals to district and community services. The sites operate on weekdays from 8:00 AM to 4:30 PM.

**Hotline: (866) 742-2273**

**Los Angeles Unified School District – Centers for  
Education and Immigration Resources:**  
**Local District Central**

School Enrollment, Placement and Assessment (S.E.P.A.)  
Center

[1339 Angelina St., Los Angeles, CA 90026](#)

[\(213\)](#)

482-3954

Local District East

Jardín de Niños

3921 E. Selig Place, Los Angeles, CA 90031

(323) 224-3100

Local District West

[11380 W. Graham Place, Los Angeles, CA 90064](#)

(310) 914-2100

Local District South

[1208 Magnolia Ave., Gardena, CA 90247](#)

(310) 354-3400

Local District Northwest

[6621 Balboa Blvd., Lake Balboa, CA 91406](#)

(818) 654-3600

Local District Northeast

[8401 Arleta Ave., Sun Valley, CA 91352](#)

(818) 252-5400

For more information, please  
visit: [achieve.lausd.net/weareone](http://achieve.lausd.net/weareone)

## V. FAMILYSOURCE CENTERS LOS ANGELES HOUSING + COMMUNITY INVESTMENT DEPARTMENT (HCID)

### **WHAT IS FAMILYSOURCE?**

The FamilySource System is comprised of a network of 16 community centers that deliver coordinated, outcome-driven services to city residents in areas of highest need. The Centers are one-stop community centers that offer a host of social, educational, work and family support services, including multi-benefit screening, pre-employment and employment supports, youth education and cultural after-school activities including tutoring and college access activities.

### **WHO FAMILYSOURCE CENTERS SERVE?**

Families with child(ren) under the age of 17 that need help with parenting, tutoring, employment assistance and access to a myriad of support programs can receive services.

### **FREE SERVICES PROVIDED**

- Multi-Benefit Screening
- Information and Referral
- Financial Literacy
- Case Management
- Parenting Classes
- Income Tax Preparation
- College Corner
- Computer Literacy
- Adult Education
- Tutoring
- Mentoring
- Leadership Training
- Recreational & Cultural Activities
- Civic Engagement
- Immigration Services

## **FAMILYSOURCE CENTER LOCATIONS**

### **BOYLE HEIGHTS**

#### **El Centro de Ayuda Corporation**

2130 E. 1st Street, Suite 110

Los Angeles, CA 90033

TEL: (323) 526-9301

### **EL SERENO/ LINCOLN HEIGHTS**

#### **Barrio Action Youth and Family Center**

4927 Huntington Dr., Suite 200/161 S. Ave. 24

Los Angeles, CA 90032/ Los Angeles, CA 90031

TEL: (323) 221-0779

### **ECHO PARK/CYPRESS PARK**

#### **El Centro del Pueblo**

1824 W. Sunset Blvd.

Los Angeles, CA 90026

TEL: (213) 483-6335

### **WESTLAKE/PICO UNION**

#### **Central City Neighborhood Partners**

501 S. Bixel St.

Los Angeles, CA 90017

TEL: (213) 482-8618

### **NORTH VALLEY**

#### **New Economics for Women**

21400 Saticoy St., 2nd Floor

Canoga Park, CA 91304

TEL: (818) 887-3872

### **VAN NUYS**

#### **New Economics for Women**

6946 Van Nuys Blvd., Ste 220

Van Nuys, CA 91405

TEL: (818) 786- 4098

**PACOIMA****El Nido Family Centers**

11243 Glenoaks Blvd., Suite 2

Pacoima, CA 91331

TEL: (818) 896- 7776

**SOUTHEAST****All People's Community Center**

822 E. 20th Street

Los Angeles, CA 90011

TEL: (213) 747- 6357

**SOUTHWEST****El Nido Family Center**

2069 S. Slauson Ave.

Los Angeles, CA 90047

TEL: (323) 998-0093

**SOUTHWEST/ FLORENCE****The Children's Collective**

915 W. Manchester

Los Angeles, CA 90044

TEL: (323) 789-4717

**SOUTHEAST/WATTS****Watts Labor Community Action Committee**

1212 E. 108th Street

Los Angeles, CA 90059

TEL: (323) 357-6262

**WILMINGTON/ SAN PEDRO****Toberman Neighborhood Center**

131 N. Grand Ave.

San Pedro, CA 90731

TEL: (310) 832-1145 ext. 106

**WILSHIRE****P.F. Bresse Foundation**

184 S. Bimini Place  
Los Angeles, CA 90004  
TEL: (213) 387- 2822

**HOLLYWOOD**

**Youth Policy Institute**

1075 N. Western Ave., Suite 110  
Los Angeles, CA 90029  
TEL: (323) 836- 0055

**WEST ADAMS**

**1736 Family Crisis Center**

2116 Arlington Ave., Suite 200  
Los Angeles, CA 90018  
TEL: (323) 737-3900

**WEST LOS ANGELES**

**Latino Resource Organization, Inc.**

610 California Ave.  
Venice, CA 90291  
TEL: (310) 578-6069

**VI. YOUTHSOURCE CENTERS  
LOS ANGELES ECONOMIC & WORKFORCE  
DEVELOPMENT DEPARTMENT (EWDD)**

YouthSource is a city-wide program open to young people ages 16-24. All of their services are free. They can help in the following areas and more:

- Work Readiness/Employment
- Academic Assessment and Educational Guidance
- Career Exploration and Guidance
- Occupational Skills Training
- Tutoring/ Computer Training
- College Preparation/ Leadership
- Counseling/ Mentoring
- Alternative High School Services

**YOUR COMMITMENT TO US:**

We ask that you actively participate in our program for one year. Our trained and experienced representative will help you discover what you need to get on the track to education and employment.

**DO YOU QUALIFY?**

To get started, you must meet the following and other additional requirements:

- You must be 16-24 years of age.
- You must be a resident of the City of Los Angeles.
- You must be income eligible.

For more information visit [www.ewddlacity.com](http://www.ewddlacity.com)  
or call 1-800-FOR-A-JOB (1-800-367-2562)  
TTY: 1-800-660-4026.

## **YOUTHSOURCE CENTER LOCATIONS**

### **ARCHDIOCESAN YOUTH EMPLOYMENT CATHOLIC CHARITIES OF LOS ANGELES, INC. SOUTH REGION**

4060 South Figueroa Street, Los Angeles, CA 90037  
TEL: 323-731-8596 / TTY: 323-731-6300

### **BROTHERHOOD CRUSADE SOUTH – CRENSHAW REGION**

4401 Crenshaw Boulevard, Los Angeles, CA 90043  
TEL: 323-903-6926 / TTY: 323-299-9378

### **COALITION FOR RESPONSIBLE COMMUNITY DEVELOPMENT SOUTH REGION**

1006 East 28th Street, Los Angeles, CA 90011  
TEL: 213-743-6193 / TTY: 323-231-0061

### **EL PROYECTO DEL BARRIO NORTH VALLEY REGION**

9030 Laurel Canyon Boulevard, Sun Valley, CA 91352  
TEL: 818-771-0184 / TTY: 818-252-6505

### **GOODWILL INDUSTRIES OF SOUTHERN CALIFORNIA SOUTH VALLEY REGION**

14565 Lanark Street, Los Angeles, CA 91406  
TEL: 818-782-2520 / TTY: 818-290-5544

### **PACIFIC GATEWAY, CITY OF LONG BEACH HARBOR REGION**

222 West 6th Street, Suite 410, San Pedro, CA 90731  
TEL: 310-732-5700 / TTY: 562-570-4712

### **PARA LOS NIÑOS CENTRAL REGION**

234 South Loma Drive, Los Angeles, CA 90026  
TEL: 213-413-1466 / TTY: 213-413-1827**PARA LOS NIÑOS**

**EAST REGION**

3845 Selig Place, Suite 150, Los Angeles, CA 90031  
TEL: 323-275-9309 / TTY: 213-572-0628

**UCLA**

**WEST REGION**

3415 S. Sepulveda Blvd., Ste. 130, Los Angeles, CA 90034  
TEL: 310-572-7680 / TTY: 310-572-6081

**WATTS LABOR COMMUNITY ACTION COMMITTEE  
SOUTH REGION**

958 East 108th Street, Los Angeles, CA 90059  
TEL: 323-923-1434/ TTY: 323-563-5684

**YOUTH OPPORTUNITY MOVEMENT, BOYLE HEIGHTS  
EAST REGION**

1600 East 4th Street, Los Angeles, CA 90033  
TEL: 323-526-5800 / TTY: 323-266-8290

**YOUTH OPPORTUNITY MOVEMENT, WATTS  
SOUTH REGION**

1773 E. Century Boulevard, Los Angeles, CA 90002  
TEL: 323-971-7640 / TTY: 323-569-2251

**YOUTH POLICY INSTITUTE, PICO UNION  
CENTRAL REGION**

2140 W. Olympic Blvd., Ste. 101, Los Angeles, CA 90006  
TEL: 213-797-4858 / TTY: 213-986-3970

**YOUTH POLICY INSTITUTE, VALLEY  
NORTH VALLEY REGION**

11844 Glenoaks Boulevard, San Fernando, CA 91340

TEL: 818-573-9030 / TTY: 818-302-3256

## VII. KNOW YOUR RIGHTS

The United States Constitution guarantees certain rights for every person living in the United States — whether immigrant or native-born citizen, documented or undocumented. Today more than ever, it is important to know and assert your rights.

### **Right to Remain Silent**

Everyone has the right to remain silent. You can plead the 5th Amendment and choose not to speak. You don't have to answer any questions or disclose any information regarding where you were born or how you entered the United States. Anything you say to federal immigration enforcement officials can be used against you — so be aware that you can exercise your 5th Amendment rights.

### **Don't Open Your Door**

You may talk with an Immigration and Customs Enforcement (ICE) officer without having to open your door. In some cases, ICE agents may identify themselves as police officers. You are encouraged to look through a window or peephole or ask them to identify themselves without opening the door. They are not allowed to enter your home unless you invite them in or they have a warrant signed by a judge. You may ask them to hold the warrant up against a window or slide it under the door. To ensure the validity of the warrant, make sure that it includes your correct name and address.

### **Private Spaces**

ICE is not allowed in other private spaces — such as a doctor's office — without a warrant. Staff members are able to deny ICE permission to enter these private areas if they don't have a warrant or if the warrant is not signed by a judge.

### **Speak to a Lawyer Before Signing or Speaking**

The language used on legal documents may be confusing or hard to understand — so do not sign anything if you are

uncertain about what it means. Always speak to an attorney before signing anything given to you by ICE. If questioned by an immigration officer, simply ask to speak to a lawyer. If the questioning continues, repeat your request to speak with a lawyer.

### **You Have the Right to a Lawyer and a Hearing**

You may have a lawyer by your side if ICE or other law enforcement officers begin to question you. If you are arrested for a crime, you have the right to a lawyer — and should ask for one immediately. If you are detained by ICE, you have the right to speak with an attorney. You also have a right to a court hearing and for a judge to review your case. While a judge reviews your case, you can remain in the United States until a final decision is made.

### **Record All Information**

If possible, take pictures and record any encounters with federal immigration enforcement officials. Try to take note of all names, badge numbers, time, location, and exactly what happened. You can use this information in your defense.

### **Defend Yourself**

Make sure to have a trustworthy attorney on hand to help explore all of your options when fighting your case. You may be eligible for bail or there may be forms of immigration relief that you are not aware of.

## Red Cards

The Immigrant Legal Resource Center (ILRC) has created Red Cards to help our communities assert their constitutional rights in encounters with federal immigration enforcement officials.

Usted tiene derechos constitucionales:

• **NO ABRA LA PUERTA SI UN AGENTE DEL SERVICIO DE INMIGRACION ESTA TOCANDO A LA PUERTA.**

• **NO CONTESTE NINGUNA PREGUNTA DEL AGENTE DEL SERVICIO DE INMIGRACION SI EL TRATA DE HABLAR CON USTED.** Usted tiene derecho a mantenerse callado. No tiene que dar su nombre al agente. Si está en el trabajo, pregunte al agente si está libre para salir y si el agente dice que sí, váyase. Usted tiene derecho de hablar con un abogado.

• **NO FIRME NADA SIN HABLAR CON UN ABOGADO.**

• **ENTREGUE ESTA TARJETA AL AGENTE. NO ABRA LA PUERTA.**

I do not wish to speak with you, answer your questions, or sign or hand you any documents based on my 5th Amendment rights under the United States Constitution.

I do not give you permission to enter my home based on my 4th Amendment rights under the United States Constitution unless you have a warrant to enter, signed by a judge or magistrate with my name on it that you slide under the door. I do not give you permission to search any of my belongings based on my 4th Amendment rights.



I choose to exercise my constitutional rights.

*These cards are available to citizens and noncitizens alike.*

When interrogated by federal immigration officials, you have the right to stay silent. Hand the Red Card to the officer and remember that you do not have to answer any questions.

Organizations and individuals may print these cards and create their own in several different languages by visiting [www.ilrc.org/red-cards](http://www.ilrc.org/red-cards). The cards are also available at the offices of some of our partner organizations.

## Make a Plan

It's important to always have a plan and prepare for any possible situation. Please consider taking the following steps:

- Memorize all important phone numbers in case you or a loved one is detained. The numbers of parents, friends, close relatives and an immigration attorney should all be memorized in case of an emergency.
- Identify someone you can trust to take on the responsibility of taking care of your children in case of an emergency. List the person as an emergency contact at your child's school.
- If you are responsible for taking care of children or elders, try to have alternate caregivers available in case you are detained.
  - **Bet Tzedek** helps community members complete Caregiver Affidavits, GC-211 forms, and other documents to give legal guardianship to individuals that you and your family trust to take care of your children.  
*<http://www.bettzedek.org/>*
- Try to keep important legal documents — including immigration documents and birth certificates — in a safe, accessible place for family members to have in case of an emergency.
- Tell your relatives and friends where to find you in case you are detained. Ask them to look you up under the ICE detainee locator:  
***<https://locator.ice.gov/odls/homePage.do>***

## VIII. DEFERRED ACTION FOR CHILDHOOD ARRIVALS

### **Deferred Action for Childhood Arrivals**

On June 15, 2012, President Obama established a new program, Deferred Action for Childhood Arrivals (DACA), which offers temporary protection to undocumented immigrants who came to the U.S. before the age of 16, have no lawful status, and also meet other requirements. DACA is renewable and gives recipients certain benefits, such as an employment authorization document (EAD card), protection from deportation, and a social security number. Although the current administration announced that the program would be halted, we want to make sure that Angelenos are well-informed and equipped with the right resources to help make thoughtful decisions moving forward.

### **Current State of DACA**

On September 5, 2017, the Presidential administration announced that the DACA program was being rescinded.

On January 9, 2018, San Francisco-based U.S. District Court judge William Alsup ordered a temporary injunction in the case of The Regents of the University of California and Janet Napolitano v. United States Department of Homeland Security and Kirstjen Nielsen that forced the Trump administration to resume accepting renewal applications for the Deferred Action for Childhood Arrivals program.

As of April 24, 2018, DC District Judge John Bates ordered the government to reinstate the DACA program in full in the case of NAACP v. Trump. The DACA program will accept new applications following a 90-day delay. In the event that the Trump administration does not take further legal action, the DACA program would be reinstated in full in late July, 2018.

At this point, DACA renewal applications are being processed by USCIS. No initial requests will be processed. Please consult with one of the non-profit partners listed on page 14 for assistance with applications.

\*The status of the DACA program is subject to additional changes given pending litigation and the uncertainty of the legislative process. For current updates on DACA, please visit our website at <http://stepforward.lacity.org/daca>.

### **Active DACA Holders**

For recipients currently employed with a valid, unexpired employment authorization (EAD) card, your employment authorization continues to be valid until the expiration date printed on the card.

- Employers may ask to re-verify employment authorization once the current permit expires.
- You can also call the Department of Industrial Relations' Call Center at **(844) 522-6734** for any work-related questions or complaints.

Recipients can replace a lost, stolen, or destroyed EAD card by completing and submitting USCIS Form I-765 which can be found by visiting <https://www.uscis.gov/i-765>.

Recipients are still allowed to travel domestically after their DACA expires with a valid passport or federally issued ID.

Your social security number (SSN) is valid for life, even after your DACA status expires.

### **Education**

State-funded benefits — such as in-state college tuition and state financial aid — are available in some states regardless of immigration status. In California, DACA recipients who meet certain requirements are still eligible for in-state college tuition (AB540) and state financial aid for college (CA Dream Act).

\*For additional help and information regarding DACA, please give our community partner organizations a call or visit them at your nearest location.\*

## IX. REFUGEES

Los Angeles is home to a number of community organizations supporting refugees, asylees, and asylum seekers on their path to better lives. If you are in need of assistance or support, please reach out to the organizations below.

### **Interfaith Refugee and Immigration Service (IRIS):**

A community organization in Los Angeles that provides direct support with refugee resettlement and employment and immigration legal services. Visit them at

**3621 Brunswick Avenue Los Angeles, CA 90039** or contact them at **(323) 667-0489**.

*<http://iris.ladiocese.org/>*



### **International Rescue Committee - Los**

**Angeles:** A national organization that supports refugees with resettlement, economic empowerment, and community integration.

Additionally, the IRC's immigration department provides low-cost assistance in applying for permanent resident cards, U.S. citizenship, and various other immigration documents. Visit their Los Angeles-area office at **625 N. Maryland Ave Glendale, CA 91206** or contact them at **(818) 550-6220**. *<https://www.rescue.org/>*



### **Catholic Charities of Los Angeles:**

A nonprofit agency that provides a range of direct services to immigrants and refugees, including resettlement assistance and immigration

consultation. Visit them at **1530 James M. Wood Blvd., Los Angeles, CA 90015** or contact them at **(213) 251-3411**.

*<http://catholiccharitiesla.org/>*

## X. SEPARATED FAMILIES

On April 6, 2018, Attorney General Jeff Sessions announced a “zero-tolerance” policy for asylum seekers and anyone who attempts to enter the United States without documentation. Under this policy, adults and children who crossed the border were separated and sent to different detention centers throughout the country.

This guide includes resources that are available to families who reside in the City of Los Angeles after reunification. These resources include FamilySource Centers (pg. 14) and YouthSource Centers (pg.18).

## XI. LEGAL SERVICE PROVIDERS

Our partner organizations and legal service providers are available to offer important resources, services, and information to immigrant communities throughout the city.

### **Asian Americans Advancing Justice-LA**

1145 Wilshire Blvd, Los Angeles, CA 90017

**Phone:** (213) 977-7500 or (323) 980-3500

<http://advancingjustice-la.org/>

**Languages:** English, Cambodian (Khmer), Chinese (Mandarin and Cantonese), Filipino (Tagalog), Korean, Thai, Vietnamese, and Other.

**Services:** Initial Consultation, Family Based Petitions, and Citizenship

### **Bet Tzedek**

3250 Wilshire Blvd #1300, Los Angeles, CA 90010

**Phone:** (323) 939-0506

<http://www.bettzedek.org/>

**Services:** Elder/Caregiver Law, Elder Abuse, Employment Rights, Guardianship, Human Trafficking, Health, Holocaust Reparations, Housing, Public Benefits

### **Central American Resource Center (CARECEN):**

2845 W. 7th St. Los Angeles, CA 90005

**Phone:** (213) 385-7800

[http://www.carecen-la.org/legal\\_services](http://www.carecen-la.org/legal_services)

**Languages:** English and Spanish

**Services:** Initial consultation, Family based petitions, Citizenship, U-Visa, VAWA, Initial, TPS renewal, NACARA, UAC, and Adjustment of Status

**Coalition for Humane Immigrant Rights of Los Angeles  
(CHIRLA):**

2533 W 3rd St, Los Angeles, CA 90057

**Phone:** (213) 353-1333.

<http://www.chirla.org/>

**Languages:** English and Spanish

**Services:** Initial Consultation, Family Based Petitions, and  
Citizenship

**Immigration Center for Women and Children (ICWC)**

634 South Spring Street Suite 727 Los Angeles, CA 90014

**Phone:** (213) 614-1165

<http://icwclaw.org/>

**Languages:** English and Spanish

**Services:** Initial Consultation, U-Visa, VAWA, SIJS, and  
FRANCO

**Immigrant Defenders Law Center**

634 S Spring St, 10th Floor Los Angeles, CA 90014

**Phone:** (213) 634-0999

<https://www.immdef.org/our-work>

**Languages:** English and Spanish

**Services:** UAC cases only --- Asylum, Removal hearings,  
SIJS, T visas, and U-Visas, Legal Representation

**Immigrant Legal Resource Center (ILRC):**

**Phone:** (415) 255-9499

<https://www.ilrc.org/>

**Services:** As a leader in immigration law, the ILRC hosts  
webinars, podcasts, conference calls, and publishes  
informative toolkits and flyers for public use. Although they  
do not offer direct legal immigration services, you can be  
referred to local services.

**Kids in Need of Defense (KIND)**

400 S. Hope St., 8th Floor Los Angeles, CA 90071

**Phone:** (213) 896-2515

<https://supportkind.org/our-work/legal-services-2/>

**Languages:** English and Spanish

**Services:** Asylum, SIJS, U-Visa, and T-Visa.

**LACBA Immigration Legal Assistance Project**

300 N. Los Angeles St., Room 3107 Los Angeles, CA 90012

**Phone:** (213) 485-1873

<https://www.lacba.org/give-back/immigration-legal-assistance-project>

**Languages:** English and Spanish

**Services:** Initial Consultation, Citizenship, and Family Based Petitions

**Legal Aid Foundation of Los Angeles (LAFLA):**

5228 Whittier Blvd. Los Angeles, CA 90022 (East L.A.)

7000 S. Broadway Los Angeles, CA 90003 (South L.A.)

634 S. Spring St. Suite 400A Los Angeles, CA 90014

**Phone:** (800) 399-4529

<https://lafla.org/about-us/locations/>

**Languages:** English, Spanish, Mandarin, Japanese, Korean

**Services:** Asylum, Citizenship, UAC, Family-Based Petitions, Removal Defense, and Adjustment of Status

**Los Angeles Center for Law and Justice**

5301 Whittier Blvd., 4th Floor Los Angeles, CA 90022

**Phone:** (323) 980-3500

<http://www.laclj.org/services/immigration-2/>

**Languages:** English, Spanish, and Mandarin

**Services:** DACA, U-Visa, T-Visa, SIJS, VAWA, and Adjustment of Status.

**Loyola Immigrant Justice Legal Clinic (LIJC)**

Founders Hall, 919 Albany St. Los Angeles, CA 90017

**Phone:** (213) 252-7409

<http://www.lls.edu/academics/experientiallearning/clinics/socialcriminaljusticeclinics/loyolaimmigrantjusticeclinic/>

**Languages:** English and Spanish

**Services:** Legal Representation, Citizenship

**National Day Laborer Organizing Network (NDLON)**

674 S. La Fayette Park Pl. Los Angeles, CA 90057

**Phone:** (213) 380-2201

<http://www.ndlon.org/en/>

**Languages:** English and Spanish

**Services:** Removal Defense, Legal Representation

**National Immigration Law Center (NILC):**

3450 Wilshire Blvd. #108, Los Angeles, CA 90010

**Phone:** (213) 639-3900

<https://www.nilc.org/>

**Languages:** English, Spanish, & Korean

**Services:** NILC serves our immigrant communities by hosting “Know Your Rights” workshops, publishing new information, and hosting webinars

**One Justice**

1055 Wilshire Blvd. Suite 1660, Los Angeles, CA 90017

**Phone:** (213) 784-3937

<https://onejustice.org/>

**Languages:** English and Spanish

**Services:** Legal Representation, Volunteer Recruitment, Pro Bono Training

**Programs for Torture Victims (PTV)**

3550 Wilshire Blvd. Los Angeles, CA 90010

**Phone:** (213) 384-4788

<http://ptvla.org/>

**Languages:** English and Spanish

**Services:** Psychological Counseling, Forensic Reports, Asylum, Legal Representation, Social Services

**Public Counsel**

610 South Ardmore Avenue, Los Angeles, CA 90005

**Phone:** (213) 385-2977

<http://www.publiccounsel.org/services>

**Languages:** English and Spanish

**Services:** DACA, Asylum, U-Visa, T-Visa, and SIJS

**Southwestern Law School, Immigration Law Clinic (ILC)**

3050 Wilshire Blvd. Los Angeles, CA 90010

**Phone:** (213) 738-5574

<https://www.swlaw.edu/experiential-learning/clinical-programs/immigration-law-clinic>

**Languages:** English and Spanish

**Services:** Legal Representation, SIJS, VAWA, U-Visa

**Vera Institute of Justice, Center on Immigration and Justice**

707 Wilshire Blvd. Suite 3850, Los Angeles, CA 90017

**Phone:** (213) 223-2442

<https://www.vera.org/centers/immigration-and-justice/>

**Languages:**

**Services:** Removal Defense, Legal Representation

## XII. WORKPLACE SAFETY

### **Workplace**

ICE officers need a warrant and permission to enter your workplace — whether it's a factory, a store, or other work environment. They are not allowed to enter a workplace without prior permission from the owner or manager of the establishment.

However, if your employer grants permission for immigration officers to enter the workplace, they have every right to ask questions regarding your immigration status. Your basic rights still apply here, and should be enforced by all means.

- You have the right to stay silent.
- You have the right to speak to an attorney before answering any questions.
- You do not have to show the officer any immigrant documentation or tell them your immigration status.

If you are part of a labor union, there may be language in your union contract that protects you as a union member. For example, the contract may contain the following provisions:

- The employer won't participate in online verification of an employee's immigration status.
- The employer won't allow ICE officers to enter the workplace without a warrant signed by a judge.

## XIII. HOUSING AND TENANT RIGHTS

### ***Housing Discrimination Based on Your Immigration Status or Citizenship is Illegal ...***

It is also illegal to discriminate in housing because of national origin, race, color, religion, sex, sexual orientation, gender identity, physical/mental disability, whether or not you have children or are married, age, source of income, whether or not you're a student, or other characteristics protected by law. Here are a few examples of things landlords cannot do because of a person's immigration status:

- You cannot be evicted.
- Rules cannot unfairly target immigrants or families with children.
- You cannot be denied housing for sale or rent.
- You cannot be required to show extra forms of identification to apply for housing such as a green card, passport, or social security card.

If you believe you have experienced housing discrimination, you may file a complaint with the Housing Rights Center at 800.477.5977 or online at [hrc-la.org](http://hrc-la.org).

### ***All Rental Units Must Be Fit To Live In, Or Habitable...***

State and Federal law provide that renters must have the following:

- A working toilet, sink, and bathtub or shower, including hot and cold running water.
- Gas and heating facilities in good working order.
- Working smoke detectors, windows, and doors.
- Floors, stairways, and railings in good repair.

Other housing rights under State law include:

- A right to a rent payment receipt.
- A 24-hour written notice if a landlord wants to enter your rental unit, unless it is an emergency.
- A right to receive an advance written notice for a rent increase

## XIV. NOTARIO FRAUD

### What is *Notario* Fraud?

*Notario* fraud refers to the victimization of members in the immigrant community because of false information given to them by individuals who claim they are qualified to give legal advice on immigration. Perpetrators claim to be attorneys, legal assistants, or lawyers. The immigrant community suffers because the individuals who claim to be legally certified often do not know how to follow the procedures required for certain immigration documents. This can lead to missed deadlines, false forms, and false claims on legal forms that can jeopardize the immigration status of an individual, potentially resulting in unnecessary deportation and criminal liabilities.

### How to Combat/Prevent *Notario* Fraud

Before receiving help, make sure that the lawyer or law firm you're planning on going to is accredited and authorized by the Board of Immigration Appeals (BIA). Only licensed lawyers and BIA accredited individuals are legally able to assist you. You may see if the lawyer or representative is accredited or not by visiting the California State Bar website [calbar.ca.gov](http://calbar.ca.gov), which has a list of accredited organizations. You should also check the California State Bar website (<http://members.calbar.ca.gov/fal/membersearch/quicksearch>) to see if the immigration lawyer you're planning on contacting has previously been suspended or expelled from practicing law.

Contact the California State Bar **(800) 843-9053**, an attorney general's office, or the Los Angeles County Department of Consumer and Business Affairs **(800) 593-8222** if you feel you have been harmed or have been a victim of a lawyer or organization. This helps other individuals avoid receiving false information and misrepresentation.

Make sure you have written confirmation and a copy of everything you sign and talk about with your lawyer or representative. Written proof helps to support your claim in case the lawyer fails to inform and represent you. Accredited representatives are individuals who are qualified under the Board of Immigration Appeals to provide affordable immigration assistance to those in need of help with respect to citizenship and immigration law in general. They are qualified to represent their clients before the Board of Immigration Appeals just like an attorney would. They share the same client representation obligations with attorneys.

BIA-recognized agencies where accredited representatives work can only charge you the nominal fees established by governing regulations. You should avoid paying excessive amounts for services that representatives shouldn't be charging for or are charging too much for.

To prevent jeopardizing your legal status and/or benefits, make sure to reach out to a trusted, accredited attorney or organization.

## XV. VICTIMS OF DOMESTIC VIOLENCE

### **Domestic Abuse Response Team (D.A.R.T.)**

The Domestic Abuse Response Teams (D.A.R.T.) are multidisciplinary crisis response teams that pair trauma-informed social service provider/domestic violence victim advocates with specially trained Los Angeles Police Department (LAPD) D.A.R.T. officers to respond to 911 emergency call incidents of domestic violence. The officers and victim advocates are highly trained and have extensive experience identifying signs of intimate partner violence, sensitivity working with victims and their children, and other issues of domestic violence. All 21 divisions of the Los Angeles Police Department now have a D.A.R.T. program. For more information about D.A.R.T., call or visit your local police department.

With victim consent, each D.A.R.T. team directly connects victims of domestic violence to the network of service providers that are prepared to offer an array of confidential crisis intervention and prevention efforts for victims and their family members, including: responding to crisis calls; providing psycho-educational information on intimate partner violence; linking victims to available and appropriate emergency shelter services; educating communities; assisting survivors in developing safety plans or requesting a restraining order; counseling; transporting survivors and their families to safety; and other supportive services as needed, case-by-case.

The D.A.R.T. program provides free services to all domestic violence victims, regardless of race, ethnicity, religion, socioeconomic status, gender, sexual orientation, national origin, or immigration status.

### **If you are in immediate danger, call 911.**

For 24/7 immediate support or information on domestic violence, call the National Domestic Violence Hotline: 1-800-799-7233 (Spanish Available) or chat online at

<http://www.thehotline.org>

### **Sexual Assault Response Team (S.A.R.T.)**

The Sexual Assault Response Team (S.A.R.T.) program is a survivor-sensitive program designed as a multi-disciplinary approach to 911 emergency calls for reporting a crime specific to rape or sexual assault. S.A.R.T. consists of a specially trained nurse examiner who assists with evidentiary examination and medical support, a highly trained law enforcement officer who provides emergency assistance and conducts an investigation, and a counselor-advocate who accompanies the sexual assault survivor through hospital visits and is there to provide emotional support, resource referrals, and additional information to help the survivor in the aftermath of the sexual trauma.

The City of Los Angeles S.A.R.T. Partners/Rape Crisis Centers include: Center for the Pacific Asian Family, Peace Over Violence, and Strength United Family Justice Center— all of which are listed with victim service provider agency contact information below.

For a full list of all LA County local Rape Crisis Centers, please visit: <http://nodvla.org/what-is-domestic-violence/rape-sexual-assault/>

## **City Partner Victim Service Provider Agencies**

### **1736 Family Crisis Center**

2116 Arlington Ave. Suite 200 Los Angeles, CA 90018

(323) 737-3900

21707 Hawthorne Blvd. Suite 300 Torrance, CA 90503

(310) 543-9900

24/7 Hotlines: (213) 745-6434, (562) 488-7652, (310) 370-5902, (310) 379-3620

*<http://www.1736familycrisiscenter.org>*

### **Casa de la Familia (CDLF Counseling)**

3550 Wilshire Blvd. Suite 670 Los Angeles, CA 90010

(213) 384-7660

24/7 Hotline: (213) 413-7777

General Email: [info@casadelafamilia.org](mailto:info@casadelafamilia.org)

### **Center for the Pacific Asian Family (CPAF) (Rape Crisis Center)**

3424 Wilshire Blvd. Suite 1000 Los Angeles, CA 90010

(323) 653-4045

24/7 Hotline: 1-800-339-3940

General Email: [contact@cpaf.info](mailto:contact@cpaf.info)

### **Children's Institute, Inc.**

2121 W. Temple Street Los Angeles, CA 90026

(213) 807-1981

General Email: [help@childrensinstitute.org](mailto:help@childrensinstitute.org)

### **Domestic Abuse Center**

14402 Haynes St. Suite 204 Van Nuys, CA 91401

(818) 904-1700

General Email: [dac999@sbcglobal.net](mailto:dac999@sbcglobal.net)

**Little Tokyo Service Center**

231 E 3rd St # G106, Los Angeles, CA 90013

Hotline: (800) 645-5341

<https://www.ltsc.org/>

**NISWA**

25830 South Western Ave., Harbor City, CA 90710

Hotline: (310) 748-9086

<http://niswainc.org/>

**Peace Over Violence (DART & Rape Crisis Center)**

1015 Wilshire Blvd., Suite 200 Los Angeles, CA 90017

[\(213\) 955-9090](tel:(213)955-9090)

24/7 Hotlines: [\(213\) 626-3393](tel:(213)626-3393), [\(310\) 392-8381](tel:(310)392-8381), [\(626\) 793-3385](tel:(626)793-3385) Off Limits Sexual Harassment Hotline: [1-800-633-5464](tel:1-800-633-5464)

General email: [info@peaceoverviolence.org](mailto:info@peaceoverviolence.org)

**Project: Peacemakers, Inc.**

1826 W. 54th Street, Los Angeles, CA 90062

[\(323\) 291-2525](tel:(323)291-2525)

General email: [projpeacemakers@aol.com](mailto:projpeacemakers@aol.com)

**Sahara**

24/7 Hotline: (888)724-2722

<http://www.saharacares.org/>

**Strength United - Family Justice Center  
(DART & Rape Crisis Center)**

14651 Oxnard St. Van Nuys, CA 91411

[\(818\) 787-9700](tel:(818)787-9700)

24/7 Hotline: [\(818\) 886-0453](tel:(818)886-0453)

For additional resources, please visit:

<http://nodvla.org/get-help/resources/>

## XVI. IMPORTANT NUMBERS AND HOTLINES

### Hate Crimes

**American-Arab Anti-Discrimination Committee**  
(202) 244-2990

**Mexican American Legal Defense & Educational Fund  
(MALDEF)**  
Los Angeles Office: (213) 629-2512

**National Council of La Raza (NCLR)**  
Los Angeles Office: (213) 489-3428

**National Gay & Lesbian Task Force (NGLTF)**  
Hotline: (202) 332-6483

**LA LGBT Center**  
Toll-Free Hotline: (800) 373-2227  
Los Angeles Office: (323) 993-7673

**Anti-Defamation League (ADL)**  
Los Angeles Office: (310) 446-8000

**Asian Americans Advancing Justice - Los Angeles**  
Los Angeles Office: (213) 977-7500

### Report a Raid

**Raids Rapid Response Network**  
Hotline: 1-888-624-4752

**Koreatown Immigrant Workers Association (KIWA)**  
24/7 Hotline: (323) 894-1504

## Other Hotlines

**National Suicide Prevention Lifeline:** The National Suicide Prevention Lifeline is a free, confidential, 24/7 support for people in distress, as well as provides crisis resources and best practices for professionals. **Call 1-800-273-TALK (8255).** <http://www.suicidepreventionlifeline.org/>

**SAMHSA's National Helpline:** SAMHSA's National Helpline is a free, confidential, 24/7, 365-day-a-year treatment referral and information service (in English and Spanish) for individuals and families facing mental and/or substance use disorders. **Call 1-800-662-HELP (4357).** <http://www.samhsa.gov/find-help/national-helpline>

**Veterans Crisis Line:** Veterans Crisis Line connects Veterans in crisis and their families and friends with qualified, caring Department of Veterans Affairs responders. **Call 1-800-273-8255 and press 1, or text 838255.** <https://www.veteranscrisisline.net/>

### Who can I contact if I've been a victim of *notario* fraud?

#### **LA County Department of Consumer and Business Affairs**

Toll Free Hotline: (800) 593-8222

#### **The State Bar of California**

Attorney Complaint Hotline: (800) 843-9053

#### **Federal Trade Commission**

Toll Free Hotline: 1-877-FTC-HELP

#### **U.S. Citizenship and Immigration Services**

Toll Free Hotline: (800) 375-5283

## OUR PARTNERS

We would like to thank all of our partners for providing our city with important resources, services, and information during this time of uncertainty. Through continued collaboration, we will make sure that Los Angeles continues to be a city that welcomes immigrants and supports their integration into our communities.



\*Updated September, 2018\*

