

COMMUNITY RESOURCE GUIDE FOR IMMIGRANT ANGELENOS



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#lamayor

Compiled by:
The Los Angeles Mayor's Office of Immigrant Affairs

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I. BACKGROUND

The Los Angeles Mayor's Office of Immigrant Affairs has compiled this comprehensive resource guide to provide Angelenos with important information about support and assistance that is available to them across a variety of issues. We've sourced this information from trusted community partners and immigrant rights advocates, and compiled it into a single guide that can be shared and distributed widely.

Los Angeles will continue to be a city that welcomes immigrants — no matter where you're from, who you love, or how you worship.

II. KNOW YOUR RIGHTS

The United States Constitution guarantees certain rights for every person living in the United States, whether immigrant or native-born citizen, documented or undocumented. Today more than ever, it is important to know and assert your rights.

Right to Remain Silent

Everyone has the right to remain silent. You can plead the 5th Amendment and choose not to speak. You don't have to answer any questions or disclose any information regarding where you were born or how you entered the United States. Anything you say to federal immigration enforcement officials can be used against you — so be aware that you can exercise your 5th Amendment rights.

Don't Open Your Door

You may talk with an Immigration and Customs Enforcement (ICE) officer without having to open your door. In some cases, ICE agents may identify themselves as police officers. You are encouraged to look through a window or peephole or ask them to identify themselves without opening the door. They are not allowed to enter your home unless you invite them in or they have a warrant signed by a judge. You may ask them to hold the warrant up against a window or slide it under the door. To ensure the validity of the warrant, make sure that it includes your correct name and address.

Private Spaces

ICE is not allowed in other private spaces — such as the doctor's office — without a warrant. Staff members are able to deny ICE permission to enter these private areas if they don't have a warrant or if the warrant is invalid.

Speak to a Lawyer Before Signing or Speaking

The language used on legal documents may be confusing or hard to understand — so do not sign anything if you are not certain about what it means. Always speak to an attorney before signing anything given to you by ICE. If questioned by an immigration officer, simply ask to speak to a lawyer. If the questioning continues, repeat your request to speak with a lawyer.

You Have the Right to a Lawyer and a Hearing

You may have a lawyer by your side if ICE or other law enforcement officers begin to question you. If you are arrested for a crime, you have the right to a lawyer — and should ask for one immediately. If you are detained by ICE, you have the right to speak with an attorney. You also have a right to a court hearing and for a judge to review your case. While a judge reviews your case, you can remain in the United States until a final decision is made.

Record All Information

If possible, take pictures and record any encounters with federal immigration enforcement officials. Try to take note of all names, badge numbers, time, location, and exactly what happened. You can use this information in your defense.

Defend Yourself

Make sure to have a trustworthy attorney on hand to help explore all your options when fighting your case. You may be eligible for bail or there may be forms of immigration relief that you are not aware of.

Red Cards

The Immigrant Legal Resource Center (ILRC) has created Red Cards to help our communities assert their constitutional rights in encounters with federal immigration enforcement officials.

Usted tiene derechos constitucionales:

• **NO ABRA LA PUERTA SI UN AGENTE DEL SERVICIO DE INMIGRACION ESTA TOCANDO A LA PUERTA.**

• **NO CONTESTE NINGUNA PREGUNTA DEL AGENTE DEL SERVICIO DE INMIGRACION SI EL TRATA DE HABLAR CON USTED.** Usted tiene derecho a mantenerse callado. No tiene que dar su nombre al agente. Si está en el trabajo, pregunte al agente si está libre para salir y si el agente dice que sí, váyase. Usted tiene derecho de hablar con un abogado.

• **NO FIRME NADA SIN HABLAR CON UN ABOGADO.**

• **ENTREGUE ESTA TARJETA AL AGENTE. NO ABRA LA PUERTA.**

I do not wish to speak with you, answer your questions, or sign or hand you any documents based on my 5th Amendment rights under the United States Constitution.

I do not give you permission to enter my home based on my 4th Amendment rights under the United States Constitution unless you have a warrant to enter, signed by a judge or magistrate with my name on it that you slide under the door. I do not give you permission to search any of my belongings based on my 4th Amendment rights.



I choose to exercise my constitutional rights.

These cards are available to citizens and noncitizens alike.

When interrogated by federal immigration officials, you have the right to stay silent. Hand the Red Card to the officer and remember that you do not have to answer any questions.

Organizations and individuals may request these cards for distribution by contacting redcards@ilrc.org. Include your name, organization's name, address, and the number of cards you would like. The cards are also available at the offices of some of our partner organizations.

Make a Plan

It's important to always have a plan and prepare for any possible situation. Please consider taking the following steps:

- Memorize all important phone numbers in case you or a loved one is detained. The numbers of parents, friends, close relatives and an immigration attorney should all be memorized in case of an emergency.
- Identify someone you can trust to take on the responsibility of taking care of your children in case of an emergency. List the person as an emergency contact at your child's school.
- If you are responsible for taking care of children or elders, try to have alternate caregivers available in case you are detained.
 - **Bet Tzedek** helps community members complete Caregiver Affidavits, GC-211 forms, and other documents to give legal guardianship to individuals that you and your family trust to take care of your children.
<http://www.bettzedek.org/>
- Try to keep important legal documents — including immigration documents and birth certificates — in a safe, accessible place for family members to have in case of an emergency.
- Tell your relatives and friends where to find you in case you are detained. Ask them to look you up under the ICE detainee locator:
<https://locator.ice.gov/odls/homePage.do>

III. DEFERRED ACTION FOR CHILDHOOD ARRIVALS (DACA)

Deferred Action for Childhood Arrivals

On June 15, 2012, President Obama established a new program, Deferred Action for Childhood Arrivals (DACA), which offers temporary protection to undocumented immigrants who came to the U.S. before the age of 16, have no lawful status, and also meet other requirements. DACA is renewable and gives recipients certain benefits, such as protection from deportation, social security, and an employment authorization document (EAD card). Hundreds of thousands have benefited from this program, though the program's future is uncertain under the Trump Administration. We want to make sure that Angelenos are well-informed and equipped with the right resources to help make thoughtful decisions moving forward.

First-Time DACA Applicants & DACA Renewals

Due to the uncertainty of the DACA program's future, we are encouraging those that are DACA-eligible to read up on the potential risks and benefits of applying for the first time, or renewing DACA status. To help guide your choice, we've collected a number of resources from community partners on our StepForward LA website.

Since DACA's introduction in 2012, the decision of whether to apply for DACA has always been a personal choice, leaving individuals to weigh the benefits and risks before applying. We encourage all Angelenos who are thinking of applying or renewing to read up on these benefits and risks on Step Forward LA:

http://stepforward.lacity.org/post_election_resources

DACA Application - Process and Fees

If you've decided to apply for DACA after reading up on the risks and benefits, you can submit your first-time application or renewal online through the U.S. Citizenship and Immigration Services website. Please note that the filing fee for DACA increased from \$465 to \$495 on December 23, 2016 for both first-time and renewal applicants.

<https://www.uscis.gov/humanitarian/consideration-deferred-action-childhood-arrivals-daca>

Use of Information

There has been a lot of fear among immigrant communities due to the fact that the President can use the information provided to the Department of Homeland Security (DHS) for DACA as a means of targeting individuals for deportation. Immigration programs, such as DACA, have never been used for mass deportation. Deporting the hundreds of thousands of DACA recipients would be extremely costly and would require a large deportation task force. As of now, there is uncertainty as to what the President's administration plans to do with the information and DACA itself. We will continue to work with our partner organizations to make sure that our immigrant communities are well-informed and protected.

Advanced Parole

Advanced parole is a permission granted by the DHS that gives undocumented individuals the ability to travel outside the U.S. and re-enter legally. Advanced parole is granted to individuals who are traveling abroad for humanitarian purposes, such as to visit a relative who is sick, or for employment purposes.

We encourage Angelenos to be well-informed on the risks of applying for and utilizing advanced parole. Emergency advance parole can be helpful in certain cases. The criteria for receiving an expedited advance parole would be severe financial loss, family emergency, and humanitarian reasons. This is an opportunity that can help individuals travel and adjust their immigration status under Act 245(a).

It is important to note that re-entry to the U.S. is not guaranteed with advanced parole. Parole and other documentation must be presented upon returning and it is up to the discretion of the officer at hand to accept your re-entry.

IV. REFUGEES

Los Angeles prides itself as a welcoming city and a city of second chances. We will continue to embrace and welcome those escaping turmoil and violence in their home countries for a better life in the City of Angels. Los Angeles is home to a number of community organizations supporting refugees, asylees, and asylum seekers in their path to a better life. If you are in need of assistance or support, please reach out to the organizations below.

Interfaith Refugee and Immigration Service (IRIS):

A community organization in Los Angeles that provides direct support with refugee resettlement and employment and immigration legal services. Visit them at **3621 Brunswick Avenue Los Angeles, CA 90039** or contact them at **(323) 667-0489**.

<http://iris.ladiocese.org/>



International Rescue Committee - Los

Angeles: A national organization that supports refugees with resettlement, economic empowerment, and community integration.

Additionally, the IRC's immigration department provides low-cost assistance in applying for permanent resident cards, U.S. citizenship, and various other immigration documents. Visit their Los Angeles-area office at **625 N. Maryland Ave Glendale, CA 91206** or contact them at **(818) 550-6220**. *<https://www.rescue.org/>*



Catholic Charities of Los Angeles:

A nonprofit agency that provides a range of direct services to immigrants and refugees, including resettlement assistance and immigration

consultation. Visit them at **1530 James M. Wood Blvd., Los Angeles, CA 90015** or contact them at **(213) 251-3411**.

<http://catholiccharitiesla.org/>

V. LEGAL SERVICE PROVIDERS

Besides DACA, there are other forms of administrative immigration relief that may be available to you or your family. Our partner organizations and legal service providers are available to provide you with important resources, services, and information.



Asian Americans Advancing Justice-LA: A long time trusted partner of the Mayor's Office and the City of Los Angeles, Asian Americans Advancing Justice

provides services in multiple languages. They offer **FREE** immigration relief eligibility screenings. Visit them at **1145 Wilshire Blvd, Los Angeles, CA 90017** or contact them at **(213) 977-7500**. <http://advancingjustice-la.org/>



CARECEN: For over 30 years, CARECEN has served the community and

fought for the greater good. They offer low-cost immigration services, including citizenship, DACA, status adjustment, family petitions, Temporary Protected Status (TPS) renewals, and many more. Visit them at **2845 W. 7th St. Los Angeles, CA 90005** or contact them at **(213) 385-7800**. <http://www.carecen-la.org/>



CHIRLA: The Coalition for Humane Immigrant Rights of Los Angeles (CHIRLA) is a longtime, trusted partner of our city and has been serving and fighting for Angelenos since 1986. As a nationally recognized organization, they offer low-cost immigration services to the community. Visit them at **2533**

W 3rd St, Los Angeles, CA 90057 or contact them at **(213) 353-1333**. <http://www.chirla.org/>



Immigrant Legal Resource Center (ILRC): As a leader in immigration law, the ILRC hosts webinars, podcasts, conference calls, and publishes informative toolkits and flyers for public use. Although they do not offer direct legal immigration services, you can be referred to local services by calling their main line at **(415) 255-9499**. <https://www.ilrc.org/>



National Immigration Law Center (NILC): An important and essential partner to our city, NILC serves our immigrant communities by hosting “Know Your Rights” workshops, publishing new information, and hosting webinars. Visit them at **3450 Wilshire Blvd. #108, Los Angeles, CA 90010** or contact them at **(213) 639-3900**. <https://www.nilc.org/>



Legal Aid Foundation of Los Angeles (LAFLA): As a strong asset to our immigrant communities, LAFLA provides immigration help with issues including asylum, refugee status, unaccompanied minors, citizenship, and green cards, to name a few. To obtain more information and request help, contact LAFLA at **(800) 399-4529** or visit one of their Los Angeles locations: (1) **5228 Whittier Blvd. Los Angeles, CA 90022 (East L.A.)** (2) **7000 S. Broadway Los Angeles, CA 90003 (South L.A.)** LAFLA has several offices throughout L.A. County. To find the nearest office, visit their website at: <https://lafla.org/about-us/locations/>.



Bet Tzedek: For the past 40 years, Bet Tzedek has provided free, comprehensive legal services for low-income individuals and families in Los Angeles, proving that access

to justice makes a difference in people's lives. From humble beginnings as a small group of volunteer attorneys helping Holocaust survivors facing gentrification in the Fairfax District, Bet Tzedek has grown into a public interest law firm with a footprint across Los Angeles County and beyond, with practice area expertise in Elder/Caregiver Law, Employment Rights, Guardianships, Human Trafficking, Health, Holocaust Reparations, Housing, Public Benefits and more. Visit them at **3250 Wilshire Blvd #1300, Los Angeles, CA 90010** or contact them at **(323) 939-0506**.

<http://www.bettzedek.org/>

VI. WORKPLACE AND SCHOOL SAFETY

Workplace

ICE officers need a warrant and permission to enter your workplace, whether it's a factory, a store or other work environment. They are not allowed to enter a workplace without prior permission from the owner or manager of the establishment.

However, if your employer grants permission for immigration officers to enter the workplace, they have every right to ask questions regarding your immigration status. Your basic rights still apply here, and should be enforced by all means.

- You have the right to stay silent.
- You have the right to speak to an attorney before answering any questions.
- You do not have to show the officer any immigrant documentation or tell them your immigration status.

If you are part of a labor union, there may be language in your union contract that protects you as a union member. For example, the contract may contain the following provisions:

- The employer won't participate in online verification of an employee's immigration status.
- The employer won't allow ICE officers to enter the workplace without a warrant signed by a judge.

Los Angeles Police Department (LAPD)

On November 14, 2016, LAPD Police Chief Charlie Beck made a statement to the press and to the community, affirming that LAPD will not engage in law enforcement activities targeting individuals solely based on their immigration status. LAPD is going to continue enforcing Special Order 40.

- **Special Order 40:** This special order prohibits officers from initiating police action with the intention of discovering a person's immigration status.

School Resources

Schools are trusted institutions that can provide safe spaces for families to access resources and information. Schools can play a critical role in the wellbeing of immigrant families. Here are some things that schools can do to help the community:

- **Right to Education:** Students and families should be informed that every child in the U.S. has the right to public education regardless of race, religion, sex, economic standing, ethnic background or legal status.
- **Encourage Families to Seek Information:** Immigrant families are sometimes "mixed status," meaning that one or more people in the family may be U.S. citizens, hold a green card, or have other forms of legal status. If eligible, undocumented individuals within the family can benefit from forms of immigration relief. Families can get screened for possible forms of immigration relief to see if help is available to them. Our partners at **Asian Americans Advancing Justice- LA** provide **FREE** immigration relief screenings.
 - When encouraging families to seek legal help, make sure to inform them of the possibility of immigration scam, or "notario

fraud.” As outlined in the following section, public notaries and other false attorneys tend to prey on the immigrant community for profit. Make sure to do your research beforehand.

- Visit our **Step Forward LA** website at **<http://stepforward.lacity.org/>** for a calendar on upcoming workshops and trainings that are open to the public. Families are able to obtain more information and legal help from licensed representatives and attorneys at some of these clinics/workshops.
- **Host Community Events on Campus:** Our partners are ready to help you serve your campus community by hosting workshops and trainings on your campus. You may reach out to any of our partners, who are also part of the Ready California collaborative (<http://ready-california.org/>), for assistance in doing so. Make sure to open these workshops to **ALL** families, regardless of immigration status.
- **Make resources available:** There are many resources available at your disposal to help inform the community. Our partners have published helpful flyers, brochures, cards, and other important documents for community distribution. Make sure to have these available on your campus for those seeking help. This toolkit was compiled with the purpose of being distributed to the community.

Los Angeles Unified School District (LAUSD)

LAUSD has established a hotline for students who have questions and concerns regarding immigration. As additional support, LAUSD has also opened six temporary extended support sites that offer information, emotional support and referrals to outside resources. The sites operate on weekdays from 8:00 AM to 4:30 PM.

Hotline: (866) 742-2273

Extended Support Sites:

Local District Central – West Adams Preparatory High School

1500 W. Washington Blvd., Los Angeles, CA 90007

Local District East

Jardín de Niños, 3921 E. Selig Place, Los Angeles, CA 90031

Local District West

11380 W. Graham Place, Los Angeles, CA 90064

Local District South

1208 Magnolia Ave., Gardena, CA 90247

Local District Northwest

6621 Balboa Blvd., Lake Balboa, CA 91406

Local District Northeast

8401 Arleta Ave., Sun Valley, CA 91352

VII. NOTARIO FRAUD

What is Notario Fraud?

Notario fraud refers to the victimization of members in the immigrant community because of false information given to them by individuals who claim they are qualified to give legal advice on immigration. Perpetrators claim to be attorneys, legal assistants, or lawyers. The immigrant community suffers because the individuals who claim to be legally certified often do not know how to follow the procedures required for certain immigration documents. This can lead to missed deadlines, false forms, and false claims on legal forms that can jeopardize the immigration status of an individual, potentially resulting in unnecessary deportation and criminal liabilities.

Examples of Notario Fraud

On March 31, 2016, Los Angeles City Attorney Mike Feuer announced that his office filed charges against Hermandad Mexicana Transnacional, Inc. for the unlicensed practice of law, failing to comply with the Immigration Consultants Act, and for impacting the immigration status of several victims.

In February 2016, the Los Angeles County Department of Consumer and Business Affairs received a complaint from a client that paid \$2,500 to the Hermandad Mexicana for assistance in fixing her immigration status after her husband, a U.S. Navy veteran, passed away. The Hermandad Mexicana failed to notify the client of a pending interview with Immigration officials. They also failed in notifying the client of correspondence from officials notifying the victim to respond to the case or leave the country. The victim was denied her residency status and her social security benefits were canceled due to her unlawful status.

Also in February 2016, Hai Van Nguyen was charged with 4th degree felony theft by deception for scamming Vietnamese immigrants out of their money. A Lakemore, Ohio business owner reported Nguyen for scamming him out of \$6,500.00.

Nguyen ran an immigration business through Facebook, where he promised Vietnamese immigrants sponsorship for a green card, work visas and U.S. citizenship. He promised immigrants that they would be entering legally through his company, "New Saigon Entertainment." Nguyen was accused of taking more than \$1,000,000 from those looking to bring their families to the U.S. legally. He charged his clients large amounts of money but didn't perform the services he advertised.

How To Combat/Prevent Notario Fraud

Before receiving help on immigration, make sure that the lawyer or law firm you're planning on going to is accredited and authorized by the Board of Immigration Appeals (BIA). Only licensed lawyers and BIA accredited individuals are legally able to assist you. You may see if the lawyer or representative is accredited or not by visiting your state bar or the BIA website, which has a list of accredited organizations. You should also check to see if the immigration lawyer you're planning on reaching out has previously been suspended or expelled from practicing law.

Contact the CA State Bar, an attorney general's office, or the Los Angeles County Department of Consumer and Business Affairs if you feel you have been harmed or have been a victim of a lawyer or organization to make sure they are disciplined and recognized for being known for notario fraud. This helps other individuals avoid receiving false information and misrepresentation.

Make sure you have written confirmation and a copy of everything you sign and talk about with your lawyer or representative. Written proof helps to back your claim in case the lawyer fails to inform and represent you. Accredited representatives are individuals who are accredited under the Board of Immigration Appeals to provide affordable immigration assistance to those in need of help with respect to citizenship and immigration law in general. They are qualified to represent their clients before

the Board of Immigration Appeals just like an attorney would. They share the same client representation obligations with attorneys.

BIA-recognized agencies where accredited representatives work can only charge you the nominal fees established by governing regulations. You should avoid paying excessive amounts for services that representatives shouldn't be charging for or are charging too much for.

To prevent jeopardizing your legal status and/or benefits, make sure to reach out to a trusted, accredited attorney or organization.

VIII. VICTIMS OF DOMESTIC VIOLENCE

Domestic Abuse Response Team (D.A.R.T.)

The Domestic Abuse Response Team (D.A.R.T.) teams are multidisciplinary crisis response teams that pair trauma-informed social service provider/domestic violence victim advocates with specially trained Los Angeles Police Department (LAPD) D.A.R.T. officers to respond to 911 emergency call incidents of domestic violence. Both the officers and the victim advocates are highly trained and have extensive knowledge on signs of intimate partner violence, sensitivity working with victims and their children, and other issues of domestic violence. All 21 divisions of the Los Angeles Police Department now have a D.A.R.T. program. For more information about D.A.R.T., call or visit your local police department.

With victim consent, each D.A.R.T. team directly connects victims of domestic violence to the network of service providers that are prepared to offer an array of confidential crisis intervention and prevention efforts for victims and their family members, including: responding to crisis calls; providing psycho-educational information on intimate partner violence; linking victims to available and appropriate emergency shelter services; reaching out to educate the communities; assisting survivors in developing safety plans or requesting a restraining order; counseling; transporting survivors and their families to safety; and other supportive services as needed, case-by-case.

The D.A.R.T. program provides free services to all domestic violence victims, regardless of race, ethnicity, religion, socio-economic status, gender, sexual orientation, national origin, or immigration status.

If you are in immediate danger, call 911.

For 24/7 immediate support or information on domestic violence, call the National Domestic Violence Hotline: 1-800-799-7233 (Spanish Available) or chat online at <http://www.thehotline.org>

City Initiative: Sexual Assault Response Team (S.A.R.T.)

The Sexual Assault Response Team (S.A.R.T.) program is a survivor-sensitive program designed as a multi-disciplinary approach to 911 emergency calls for reporting a crime specific to rape or sexual assault. S.A.R.T. consists of a specially trained nurse examiner who assists with evidentiary examination and medical support, a highly trained law enforcement officer who provides emergency assistance and conducts an investigation, and a counselor-advocate who accompanies the sexual assault survivor through hospital visits and is there to provide emotional support, resource referrals, and additional information to help the survivor in the aftermath of the sexual trauma.

The City of LA S.A.R.T. Partners/Rape Crisis Centers include: Center for the Pacific Asian Family, Peace Over Violence, and Strength United Family Justice Center— all of which are listed with victim service provider agency contact information below.

For a full list of all LA County local Rape Crisis Centers, please visit: <http://nodvla.org/what-is-domestic-violence/rape-sexual-assault/>

City Partner Victim Service Provider Agencies

1736 Family Crisis Center

Arlington Office: 2116 Arlington Ave. Suite 200 Los Angeles,
CA 90018

(323) 737-3900

Torrance Office: 21707 Hawthorne Blvd. Suite 300
Torrance, CA 90503

(310) 543-9900

24/7 Hotlines: (213) 745-6434, (562) 488-7652, (310) 370-
5902, (310) 379-3620

<http://www.1736familycrisiscenter.org>

Casa de la Familia (CDLF Counseling)

3550 Wilshire Blvd. Suite 670 Los Angeles, CA 90010

(213) 384-7660

24/7 Hotline: (213) 413-7777

General Email: info@casadelafamilia.org

Center for the Pacific Asian Family (CPAF)

3424 Wilshire Blvd. Suite 1000 Los Angeles, CA 90010

(323) 653-4045

24/7 Hotline: 1-800-339-3940

General Email: contact@cpaf.info

Children's Institute, Inc.

2121 W. Temple Street Los Angeles, CA 90026

(213) 807-1981

General Email: help@childrensinstitute.org

Domestic Abuse Center

14402 Haynes St. Suite 204 Van Nuys, CA 91401

(818) 904-1700

General Email: dac999@sbcglobal.net

Good Shepherd Shelter

P.O. Box 19487

(323) 737-6111 ext. 227

IX. IMPORTANT NUMBERS & HOTLINES

Hate Crimes

American-Arab Anti-Discrimination Committee
(202) 244-2990

**Mexican American Legal Defense & Educational Fund
(MALDEF)**
Los Angeles Office: (213) 629-2512
Headquarters: (202) 628-4074

National Council of La Raza (NCLR)
Los Angeles Office: (213) 489-3428
Headquarters: (202) 785-1670

National Gay & Lesbian Task Force (NGLTF)
Hotline: (202) 332-6483

LA LGBT Center
Toll-Free Hotline: (800) 373-2227
Los Angeles Office: (323) 993-7673

Anti-Defamation League (ADL)
Los Angeles Office: (310) 446-8000

Asian Americans Advancing Justice - Los Angeles
Los Angeles Office: (213) 977-7500

Report a Raid

Coalition for Humane Immigrant Rights of Los Angeles
Hotline: 1-888-6CHIRLA
Available weekdays from 9:00 AM - 5:00 PM

Other Hotlines

National Suicide Prevention Lifeline: The National Suicide Prevention Lifeline is a free, confidential, 24/7 support for people in distress, as well as provides crisis resources and best practices for professionals. **Call 1-800-273-TALK (8255).** <http://www.suicidepreventionlifeline.org/>

SAMHSA's National Helpline: SAMHSA's National Helpline is a free, confidential, 24/7, 365-day-a-year treatment referral and information service (in English and Spanish) for individuals and families facing mental and/or substance use disorders. **Call 1-800-662-HELP (4357).** <http://www.samhsa.gov/find-help/national-helpline>

Veterans Crisis Line: Veterans Crisis Line connects Veterans in crisis and their families and friends with qualified, caring Department of Veterans Affairs responders. **Call 1-800-273-8255 and press 1, or text 838255.** <https://www.veteranscrisisline.net/>

Who can I contact if I've been a victim of Notario Fraud?

LA County Department of Consumer and Business Affairs

Toll Free Hotline: (800) 593-8222

Federal Trade Commission

Toll Free Hotline: 1-877-FTC-HELP

The State Bar of California

Attorney Complaint Hotline: (800) 843-9053

U.S. Citizenship and Immigration Services

Toll Free Hotline: (800) 375-5283

OUR PARTNERS

We would like to thank all of our partners for providing our city with important resources, services, and information during this time of uncertainty. Through continued collaboration, we will make sure that Los Angeles continues to be a city that welcomes immigrants and supports their integration into our communities.



“Los Angeles will continue to be a city that welcomes immigrants — no matter where you’re from, who you love, or how you worship.”

– Mayor Eric Garcetti